

LTB01060NAS1

# TECHNICAL BULLETIN

12 JUN 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

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SECTION:

501-11: Glass, Frames and Mechanisms

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SUBJECT/CONCERN:

## Power Windows Inoperative

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### AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
Discovery Sport (LC)	2015-2017	500006-685360	Halewood
Range Rover Evoque (LV)	2012	000447-000695	Halewood
Range Rover Evoque (LV)	2012-2014	600018-799999	Halewood
Range Rover Evoque (LV)	2014-2015	900000-999999	Halewood
Range Rover Evoque (LV)	2015-2017	000015-233824	Halewood
Range Rover Sport (LW)	2014	001154-001204	Solihull
Range Rover Sport (LW)	2014-2015	300003-399999	Solihull
Range Rover Sport (LW)	2014-2016	500023-599999	Solihull
Range Rover Sport (LW)	2016-2017	100000-142217	Solihull
Range Rover Sport (LW)	2014-2017	600009-676413	Solihull
Range Rover (LG)	2013-2017	000083-338669	Solihull

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### MARKETS:

NORTH AMERICA

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### CONDITION SUMMARY:

#### SITUATION:

One or more power windows may be inoperative.

#### CAUSE:

This may be caused by old stock driver door window switchpacks not having the required sealing tape installed, leading to water ingress.

#### ACTION:

Should a Customer express a concern, follow the Service Instruction below.

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**PARTS:**

PART NUMBER	DESCRIPTION	QUANTITY:
LR105881	Sealing tape	1
LR078894	Driver door switchpack	1
LR044885	Trim retaining clip - Discovery Sport (L550), Range Rover Evoque (L538) only	1
LR013135	Trim retaining clip - Discovery Sport (L550), Range Rover Evoque (L538) only	10
LR001790	Trim retaining clip - Discovery Sport (L550), Range Rover Evoque (L538) only	5

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**WARRANTY:**

**NOTES:**

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Switch - Master window - Renew - No modification - Discovery Sport (L550)	86.25.08	0.5	42	LR071113
Switch - Master window - Renew - Modification - Discovery Sport (L550)	86.25.89.33	0.5	42	LR071113
Switch - Master window - Renew - No modification - Range Rover Evoque (L538)	86.25.08	0.2	42	LR071113

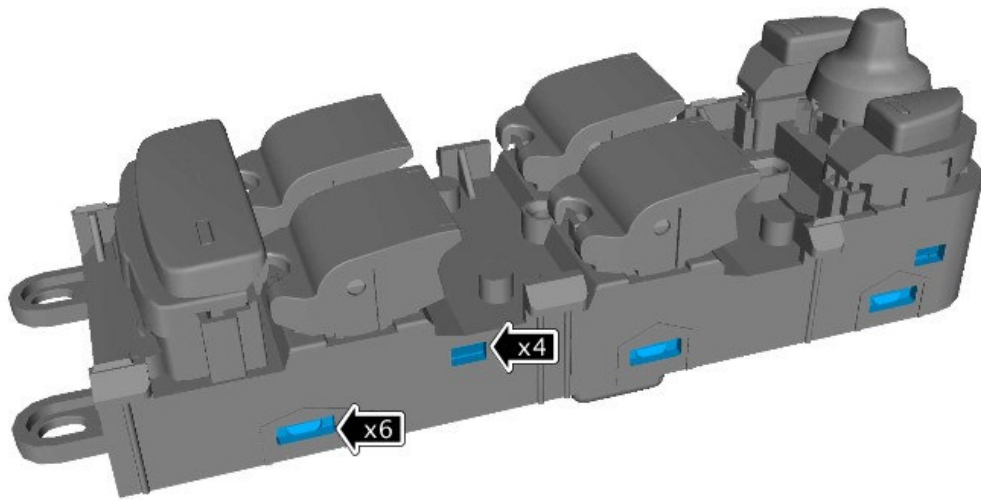
DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Switch - Master window - Renew - Modification - Range Rover Evoque (L538)	86.25.89.33	0.2	42	LR071113
Switch - Master window - Renew - No modification - Range Rover Sport (L494), Range Rover (L405)	86.25.08	0.3	42	LR071113
Switch - Master window - Renew - Modification - Range Rover Sport (L494), Range Rover (L405)	86.25.89.33	0.3	42	LR071113

**NOTE:**

Normal Warranty procedures apply.

SERVICE INSTRUCTION:

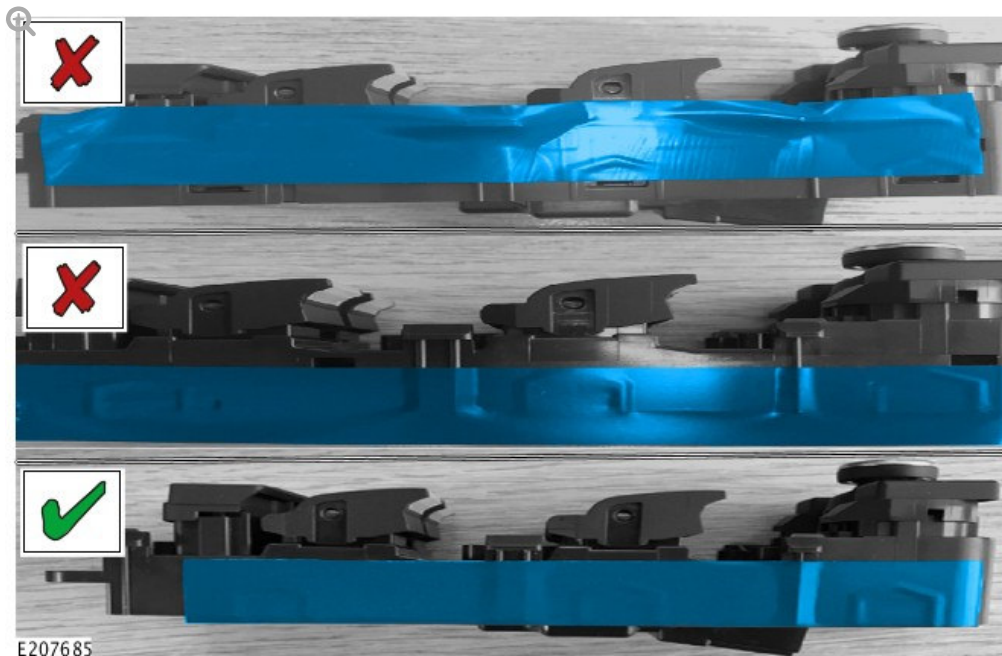
- 1 Refer to Glass, Frames and Mechanisms (see TOPIx workshop manual section 501-11: Diagnosis and Testing - Glass, Frames and Mechanisms).
  - 1 Rectify any faults found before continuing.
- 2 Remove and discard the driver door (master) window switchpack (see TOPIx Workshop Manual section 501-11: Glass, Frames and Mechanisms - Removal and Installation - Driver Door Window Control Switch).
- 3 Inspect the **new** driver door (master) window switchpack.
  - If sealing tape is installed to the **new** driver door (master) window switchpack, go to Step 6.
  - If sealing tape is not installed to the **new** driver door (master) window switchpack, go to Step 4.



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Apply sealing tape to both sides of the **new** driver door (master) window switchpack, covering the side cavities on the driver door switchpack.

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Correct position (✓) of the sealing tape.

- 6 Install the **new** driver door (master) window switchpack (see TOPIx Workshop Manual section 501-1: Glass, Frames and Mechanisms - Removal and Installation - Driver Door Window Control Switch).

