NO48NAS1

TECHNICAL BULLETIN

16 JUN 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Land Rover service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION

SECTION:

501-19: Bumpers

SUBJECT/CONCERN:

Service Action: Front Fender Air Duct Missing

AFFECTED VEHICLE RANGE:

| MODEL: | MODEL YEAR: | VIN: | ASSEMBLY PLANT: | |
|----------------|-------------|--------|-----------------|--|
| Discovery (LR) | 2017 | 009456 | Solihull | |
| Discovery (LR) | 2017 | 009485 | Solihull | |

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

An issue has been identified on certain vehicles within the listed Affected Vehicle Range may have been manufactured away from process and in some cases, a front fender has been installed without air flow ducts.

Investigations have identified that the air ducts are required to aid brake cooling and therefore, where customers are using their vehicle enthusiastically, an increase in pedal travel after repeated high speed stops may be experienced.

ACTION:

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

PARTS:

The replacement bumper is being supplied free-of-charge by Jaguar Land Rover directly, painted and ready to be fitted.

SPECIAL TOOLS:

Refer to TOPIx Workshop Manual/Workshop Procedure for any required special tools.

WARRANTY:

NOTE:

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **07 June 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

| PROGRAM CODE | OPTION CODE | DESCRIPTION | SRO | TIME (HOURS) | PARTS/SUNDRY CODE | QTY./VALUE |
|-----------------|----------------|--|----------------------|-----------------|----------------------|------------|
| N048 | В | Front Bumper - Renew | 76.22.49 | 2.10 | * | - |
| N048 | С | Front Bumper - Renew Drive in/drive out | 76.22.49 02.02.02 | 2.10 0.20 | * | - |

Normal Warranty policies and procedures apply.

* - the replacement bumper is being supplied free-of-charge by Jaguar Land Rover directly, painted and ready to be fitted.

WORKSHOP PROCEDURE:

Replace the front bumper (see TOPIx Workshop Manual section 501-19: Bumpers - Front Bumper).