

Technical Information

Service

23/14 ENU WE16

4

WE16 - Replacing Sport Classic Wheel (Workshop Campaign)

Vehicle Type: 911 Turbo (991)/911 Turbo S (991)

Model Year: 2014

Concerns: 20-inch Sport Classic wheel (I-no. XRU)

Information: This is to inform you of a voluntary Workshop Campaign on the above-mentioned vehicles. **The opening**

for the wheel hub cover on the 20-inch Sport Classic wheel (I-no. XRU) was not machined $\,$

correctly due to an error during the production process.

As a result, there is no guarantee that the wheel can be balanced correctly when changing the tire, depending on the wheel balancing machine used. This can result in noticeable vibrations and reduced

driving comfort.

Action Required: Replace disc wheel

Affected Vehicles:

The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. North America. All customers will receive a mailed notification that WE16 applies to their vehicle

and advises them to contact their authorized Porsche dealer/Centre for repair.

Work

Claim

See Attachment "A".

Procedure:

See Attachment "B".

Submission:

Parts Info: NOTE: PARTS WILL NOT BE AUTOMATICALLY ALLOCATED TO YOUR DEALERSHIP. IF YOU REQUIRE PARTS, PLEASE ORDER THEM VIA A PTEC/PAV.

Vehicles with 20-inch Sport Classic wheel, Silver (I-no. 340/XD9)

| Part No. | Designation | Qty. |
|----------------|---|-------|
| 000.043.110.44 | ⇒ Disc wheel, 9 J x 20 GT Silver Metallic (I-no. 340/XD9) | 2 ea. |
| 000.043.110.45 | ⇒ Disc wheel, 11.5 J x 20 GT Silver Metallic (I-no. 340/XD9) | 2 ea. |

Service

WE16 ENU 23/14

Technical Information

| 955.361.053.00 | ⇒ Valve for TPM Silver (I-no. UX6) | 4 ea. |
|----------------|---|-------|
| N 908.729.01 | ⇒ Valve cap for TPM valve Silver (I-no. UX6) | 4 ea. |
| 4D0.601.365 | ⇒ Fastening screw for TPM valve | 4 ea. |

Vehicles with 20-inch Sport Classic wheel, Black (I-no. XDG)

| Part No. | Designation | Qty. |
|----------------|---|-------|
| 000.043.110.46 | ⇒ Disc wheel, 9 J x 20 Black (I-no. XDG) | 2 ea. |
| 000.043.110.47 | \Rightarrow Disc wheel, 11.5 J x 20 Black (I-no. XDG) | 2 ea. |
| 9P1.601.361 | ⇒ Valve for TPM Black (I-no. UX7) | 4 ea. |
| WHT.006.913 | ⇒ Valve cap Black (I-no. UX7) | 4 ea. |
| 4D0.601.365 | \Rightarrow Fastening screw for TPM valve | 4 ea. |

Materials:

Required materials - usually already available in the Porsche dealership:

- Balance stick-on weights, 5 90 grams as required; for Part No., see Porsche Electronic Parts Catalog (PET)
- Tire mounting paste, e.g. TIP TOP Universal mounting paste

Wheel balance stick-on weights can be added manually in WWS as a sublet part.

Attachment "A": Work Procedure

- 1 Raise the vehicle on a lifting platform \Rightarrow Workshop Manual '4X00IN Lifting the vehicle'.
- Replace all four disc wheels.To do this, perform the following steps on all wheels:

Technical Information

Service

23/14 ENU WE16





Information

- The temperature of the tires during removal/mounting must be at least 59° F (15° C) (ideal temperature: approx. 68° F (20° C)). Allow enough time to heat the vehicle/tires in a suitable environment if necessary.
- Before changing a tire, read out the remaining life span of the wheel electronics unit (battery capacity) using the PIWIS Tester. The value you read out gives an indication as to whether or not it needs to be replaced (not a 100% value). If the values are considerably lower than expected for the next tire change, talk to the customer and discuss whether the wheel electronics unit(s) should also be replaced.
- Only use TIP TOP Universal or Contifix as the removal/mounting paste (sliding compound). Use sufficient sliding compound.
- Do not exert any considerable localized pressure on the disc wheel (rim) and tyre during removal/mounting. If excessive pressure is applied, damage will occur that will render a tire unusable (ready for disposal) and/or require a new disc wheel (rim).
- Before removal/mounting, check the mounting head of the mounting machine for damage (scoring, soiling). Clean the mounting head if necessary, or replace it. A dirty or damaged mounting head can cause paint damage and pressure points on the rim flange.
- All parts that touch the disc wheel and tire must be made of plastic to prevent damage
 to paintwork during removal/mounting. Protect the rim flange with adhesive tape if
 necessary. The mounting lever can also be covered with adhesive tape in order to avoid
 damaging the area around the spokes (during removal/fitting).
- If you do not have a mounting lever with plastic protection, use a rim flange protector (assembly aid) and avoid letting it slip on to the rim flange.
- Before re-fitting the tire, check it for damage (sealing face between tire/rim, ply breakage, tire beads, sidewalls and tread depth).
- On vehicles with TPM (aluminum valve), a new valve with a new fastening screw must be installed when changing the wheel electronics unit.
- When mounting tires, pay particular attention to the rolling direction and the inside and outside.
- 2.1 Remove wheel \Rightarrow Workshop Manual '440519 Removing and installing wheel'.
- 2.2 Carefully remove the tyre from the disc wheel *⇒ Workshop Manual '444019 Removing and installing tyres (mounting tyres)'*.
- 2.3 Remove wheel electronics unit and install it on the new disc wheel with a new valve ⇒ Workshop Manual '443219 Removing and installing wheel electronics'.
- 2.4 Mount the tire you removed earlier on the new disc wheel ⇒ Workshop Manual '444019 Removing and installing tyres (mounting tyres)'.
- 2.5 Balance the wheel *⇒ Workshop Manual '440594 Balancing/optimising wheels'*.

Technical Information

- 2.6 Fit the wheel ⇒ Workshop Manual '440519 Removing and installing wheel'.
- 3 Remove the vehicle from the lifting platform.
- 4 Enter the workshop campaign in the Warranty and Maintenance booklet.



Information

The working times specified below were determined specifically for carrying out this campaign and may differ from the working times published in the Labor Operation List in PIWIS.

Attachment "B": Claim Submission - Workshop Campaign WE16

Warranty claims should be submitted via WWS/PQIS.

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.

Wheel balance stick-on weights can be added manually in WWS as a sublet part.

Scope 1: Vehicles with 20-inch Sport Classic wheel, **Silver (I-no. 340/XD9)**

| Working time: | | | | | | |
|---|--|------------------------------------|--|--|--|--|
| Replacing Sport Classic was Includes: Removing a Removing a Removing a Removing a Removing a Removing a Balancing/o | Labor time: 179 TU | | | | | |
| Parts required: | | | | | | |
| 000.043.110.44 | Disc wheel, 9 J x 20, GT Silver Metallic | 2 ea. | | | | |
| 000.043.110.45 | Disc wheel, 11.5 J x 20, GT Silver Metallic | 2 ea. | | | | |
| 955.361.053.00 | Valve for TPM, Silver | 4 ea. | | | | |
| N 908.729.01 | Valve cap for TPM valve, Silver | 4 ea. | | | | |
| 4D0.601.365 | Fastening screw for TPM valve | 4 ea. | | | | |
| WE160000001 * | Expendable items * | 1 ea. | | | | |
| | Balance stick-on weights, 5 - 90 grams as required Tire mounting paste, e.g. TIP TOP Universal mounting paste | (for warranty invoicing only *) | | | | |

Service

23/14 ENU WE16

4

*Wheel balance stick-on weights can be added manually in WWS as a sublet part.

\Rightarrow Damage code WE16 066 000 2

Scope 2: Vehicles with 20-inch Sport Classic wheel, **Black (I-no. XDG)**

| Working ti | ime: | | |
|---|----------------|--|---------------------------------|
| Replacing Sport Classic wheel Includes: Removing and installing wheel (4x) Removing and installing tire (4x) Removing and installing wheel electronics unit (4x) Removing and installing hub cap (4x) Balancing/optimising wheel (4x) | | | Labor time: 179 TU |
| Parts requ | uired: | | |
| 000.043.110.46 | | Disc wheel, 9 J x 20, Black | 2 ea. |
| 000.043.110.47 | | Disc wheel, 11.5 J x 20, Black | 2 ea. |
| 9P1.601.361 | | Valve for TPM, Black | 4 ea. |
| WHT.006.913 | | Valve cap, Black | 4 ea. |
| 4D0.601.365 | | Fastening screw for TPM valve | 4 ea. |
| WE160000001 * | | Expendable items * | 1 ea. |
| | | Balance stick-on weights, 5 - 90 grams as required Tire mounting paste, e.g. TIP TOP Universal mounting paste | (for warranty invoicing only *) |
| * Wheel ba | lance stick-on | weights can be added manually in WWS as a sublet part. | |
| | d- WE1 | / 0 / / 000 0 | |

⇒ Damage code WE16 066 000 2

References:

- ⇒ Workshop Manual '4X00IN Lifting the vehicle'
- ⇒ Workshop Manual '440519 Removing and installing wheel'
- ⇒ Workshop Manual '444019 Removing and installing tyres (mounting tyres)'
- ⇒ Workshop Manual '443219 Removing and installing wheel electronics'

Service ENU 23/14 WE16

Technical Information

⇒ Workshop Manual '440594 Balancing/optimising wheels'

Important Notice: Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. If a particular condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Porsche Dealer for the latest information about whether a particular technical bulletin applies to your vehicle. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify the current and correct part numbers. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

| Dealership | Service Manager | Shop Foreman | Service Technician | | |
|--------------|-----------------|---------------------|------------------------|------|------|
| Distribution | | 14/ 1 4 1 1 | C . T | | |
| Routing | Asst. Manager | Warranty Admin. | Service Technician | | |

Dr. Ing. h.c. F. Porsche AG is the owner of numerous trademarks, both registered and unregistered, including without limitation the Porsche Crest®, Porsche®, Boxster®, Carrera®, Cayenne® Cayman®, Macan®, Panamera®, Speedster®, Spyder®, 918 Spyder®, Tiptronic®, VarioCam®, PCM®, PDK®, 911®, RS®, 4S®, FOUR, UNCOMPROMISED®, and the model numbers and the distinctive shapes of the Porsche automobiles such as, the federally registered 911 and Boxster automobiles. The third party trademarks contained herein are the properties of their respective owners. Porsche Cars North America, Inc. believes the specifications to be correct at the time of printing. Specifications, performance standards, standard equipment, options, and other elements shown are subject to change without notice. Some options may be unavailable when a car is built. Some vehicles may be shown with non-U.S. equipment. The information contained herein is for internal authorized Porsche dealer use only and cannot be copied or distributed. Porsche recommends seat belt usage and observance of traffic laws at all times Printed in the USA

Jun 5, 2014 Page 6 of 6