

**AE04 - Replacing Upper Part of Lock on Front Lid (Recall Campaign)**

Model Line: **911 (991)**

Model Year: **As of 2014 up to 2015**

Concerns: **Upper part of lock on front lid**

Information: This is to inform you of a Recall Campaign on the above-mentioned vehicles. **Due to a temporary manufacturing error, there is a possibility that front lid lock upper parts, on which the catch bar was not riveted to the mounting plate according to specifications, were installed on the affected vehicles.**

The durability of the upper part of the lock cannot be guaranteed over the service life of the affected vehicles and the risk of the lid opening unintentionally cannot be ruled out.

Action Required: Replace upper part of lock on front lid.

Affected Vehicles: The VIN(s) can be checked by using PIWIS Vehicle Information link to verify if the campaign affects the vehicle. This campaign is scope specific to the VIN! Failure to verify in PIWIS may result in an improper repair. This campaign affects 1,492 vehicles in North America.

Tools: Torque wrench, e.g. **V.A.G 1331 - Torque wrench, 6-50 Nm (4.5-37 ftlb.)**

Parts Info: **NOTE:** An initial automatic parts allocation will be initiated on November 11, 2014. A second automatic parts allocation will be undertaken when additional parts arrive in the U.S. NO PTEC/PAV REQUESTS FOR PARTS WILL BE HONORED BEFORE THE SECOND ALLOCATION IS COMPLETED.

Part No.	Designation - Use	Qty.
000.043.209.87	⇒ Lock upper part - Front lid	1 ea.
999.073.378.02	⇒ Round head screw, M6 x 20 - Upper part of lock on front lid	2 ea.

Work Procedure: See Attachment "A".

Claim Attachment "B".  
Submission:

Attachment "A": **Work Procedure**

- 1 Replace upper part of lock on front lid ⇒ *Workshop Manual '551819 Removing and installing upper part of front lid lock'*.
- 2 Enter the recall campaign in the Warranty and Maintenance booklet.

Attachment "B": **Claim Submission** - Recall Campaign AE04

Warranty claims should be submitted via WWS/PQIS.

Open campaigns may be checked by using either the PIWIS Vehicle Information system or through PQIS Job Creation.

Labor, parts, and sublet will be automatically inserted when Technician is selected in WWS/PQIS. If necessary, the required part numbers will need to be manually entered into warranty system by the dealer administrator.

**Working time:**

Replacing upper part of lock on front lid

Labor time: **28 TU**

Includes: Adjusting upper part of lock

**Parts required:**

000.043.209.87	Lock upper part	1 ea.
999.073.378.02	Round head screw	2 ea.

⇒ **Damage code AE04 099 000 2**

**Important Notice:** Technical Bulletins issued by Porsche Cars North America, Inc. are intended only for use by professional automotive technicians who have attended Porsche service training courses. They are written to inform those technicians of conditions that may occur on some Porsche vehicles, or to provide information that could assist in the proper servicing of a vehicle. Porsche special tools may be necessary in order to perform certain operations identified in these bulletins. Use of tools and procedures other than those Porsche recommends in these bulletins may be detrimental to the safe operation of your vehicle, and may endanger the people working on it. Properly trained Porsche technicians have the equipment, tools, safety instructions, and know-how to do the job properly and safely. If a particular condition is described, do not assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your authorized Porsche Dealer for the latest information about whether a particular technical bulletin applies to your vehicle. Part numbers listed in these bulletins are for reference only. Always check with your authorized Porsche dealer to verify the current and correct part numbers. The work procedures updated electronically in the Porsche PIWIS diagnostic and testing device take precedence and, in the event of a discrepancy, the work procedures in the PIWIS Tester are the ones that must be followed.

© Porsche Cars North America, Inc.

Dealership	Service Manager	Shop Foreman	Service Technician
Distribution			
Routing	Asst. Manager	Warranty Admin.	Service Technician

Dr. Ing. h.c. F. Porsche AG is the owner of numerous trademarks, both registered and unregistered, including without limitation the Porsche Crest®, Porsche®, Boxster®, Carrera®, Cayenne®, Cayman®, Macan®, Panamera®, Speedster®, Spyder®, 918 Spyder®, Tiptronic®, VarioCam®, PCM®, PDK®, 911®, RS®, 4S®, FOUR, UNCOMPROMISED®, and the model numbers and the distinctive shapes of the Porsche automobiles such as, the federally registered 911 and Boxster automobiles. The third party trademarks contained herein are the properties of their respective owners. Porsche Cars North America, Inc. believes the specifications to be correct at the time of printing. Specifications, performance standards, standard equipment, options, and other elements shown are subject to change without notice. Some options may be unavailable when a car is built. Some vehicles may be shown with non-U.S. equipment. The information contained herein is for internal authorized Porsche dealer use only and cannot be copied or distributed. Porsche recommends seat belt usage and observance of traffic laws at all times.

Printed in the USA