

**Service Information System**

Shutdown SIS

[Previous Screen](#)

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**Technical Information Bulletin
CT660 Instrument Gauge Cluster {7000}**

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Caterpillar: Confidential Yellow

i05442150

CT660 Instrument Gauge Cluster {7000}

SMCS - 7000

On Highway Truck:**CT660 (S/N: TGA1-UP; TGD1-UP; TEJ1-UP; TRK1-UP; TKL1-UP; TEP1-UP; TJS1-UP; TGT1-UP; TSW1-UP; TSY1-UP; TGZ1-UP)**

Introduction

The problem that is identified does not have a known permanent solution. Until a permanent solution is known, use the solution that is identified below.

Problem

Gauges, including speedometer, tachometer, transmission oil temperature, and others are reading erratically or having incorrect values. These gauges are all part of the primary cluster on the vocational truck.

Solution

Many clusters are being returned NFF. A detailed description of the actual problem in SIMSi or the claim story is needed. Types of information that is needed include:

- Which gauge or gauges is having the problem
- What is the actual symptom

- How far is the reading on the gauge off the actual value
- When, does the problem occur

This information will help to identify problems with the clusters that are currently NFF. The clusters are all being tested after being returned.

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