

Technical Service Bulletin

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Fault Code 6255 Present With No Other Fault Codes and Possible Diesel Exhaust Fluid (DEF) Lamp Illumination

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Warranty Statement

The information in this document has no effect on present warranty coverage or repair practices, nor does it authorize TRP or Campaign actions.

Contents

Product Affected

- B6.7 CM2350 B121B
- ISB6.7 CM2350 B101
- ISL9 CM2350 L101
- ISX12 CM2350 X102
- ISX15 CM2350 X101
- L9 CM2350 L116B
- X15 CM2350 X114B
- X15 CM2350 X116B

Issue

Symptom:

- Only Fault Code 6255 present (active).
- Diesel exhaust fluid (DEF) lamp may be illuminated.

Root Cause:

• Engine control module (ECM) calibration code issue.

Resolution

- Calibrate ECM using a January 2017, or later, INCAL[™] DVD. Reference ECM Calibration Revision History on QuickServe[™] Online for more information.
- See corresponding Service Manual. Reference Procedure 019-032 in Section 19.
- If any fault codes other than Fault Code 6255 are active, troubleshoot fault codes using corresponding troubleshooting tree.
- Run engine for two minutes after ECM calibration to allow DEF diagnostic to run. Key OFF and key ON; DEF lamp should clear.

Document History

Date	Details
2017-3-17	Module Created
2017-8-23	Changed title; added: "Possible Diesel Exhaust Fluid (DEF) Lamp Illumination". Updated Symptom and Resolution section.

Last Modified: 29-Aug-2017