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Sent on 11 17 2014 **Expires on** 11 21 2014
From Parts and Service Division
Subject Request for Visit: 2012-2014 CR-V Parking Brake Indicator Inop

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Visit: 2012-2014 CR-V Parking Brake Indicator Inop

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda (AHM) is investigating certain 2012-2014 CR-Vs with a complaint of the parking brake indicator not illuminating when engaged. To fully understand the cause of this condition, AHM would like to inspect the vehicle prior to your attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 2HK.
2. Both 2WD & 4WD are accepted.
3. First time complaint only.
4. No previous repair for this issue.

Action Required

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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