



# Technical Service Bulletin

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## 37 Bump after coming to a stop or rattle noise from transmission at idle speed

37 17 75 2039267/2 February 27, 2017. Supersedes Technical Service Bulletin Group 37 number 14-52 dated December 19, 2014 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
S4, S5, RS5, S6, S7	2013 - 2015	All	OB5 Transmission

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised <i>Service</i> (SVM code updated, software versions updated) Revised <i>Warranty</i> (Updated Damage Code and Claim Types)
1	12/19/2014	Initial publication

Customer may report:

- Bump felt just after the vehicle is brought to a stop.
- Rattle noise heard from transmission at idle speed.

## Technical Background

The software of the DSG transmission Mechatronic control module (J743) (address word 0002) needs to be updated.

## Production Solution

New software of the DSG transmission Mechatronic control module (J743) (address word 0002) addressed the condition.



# Technical Service Bulletin

## Service

### SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions.*
2. Update the DSG transmission Mechatronic control module (J743) (address word 0002) using the SVM action code as listed in the table below, if necessary:

Model Year 2013						
Model	Transmission	Old Software Part Number	Old Software Version (or Lower)	New Software Part Number	New Software Version (or higher)	SVM Code Input
RS5	0B5 Transmission	8T0927156F	<0011	8T0927156F	0011	02A086
S4/S5	0B5 Transmission	8K2927156M	<0011	8K2927156M	0011	
S6/S7	0B5 Transmission	4G1927156S	<0013	4G1927156S	0013	
Model Years 2014 and 2015						
Model	Transmission	Old Software Part Number	Old Software Version (or Lower)	New Software Part Number	New Software Version (or higher)	SVM Code Input
RS5	0B5 Transmission	8T0927156H	<0005	8T0927156H	0005	02A089
S4/S5	0B5 Transmission	8K5927156D	<0004	8K5927156D	0004	
S6/S7	0B5 Transmission	4G9927156C	<0006	4G9927156C	0006	



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## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"> <li>• 110 up to 48 Months/50,000 Miles.</li> <li>• G10 for CPO Covered Vehicles – Verify Owner.</li> <li>• If vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul>		
<b>Service Number:</b>	3730		
<b>Damage Code:</b>	0039		
<b>Labor Operations:</b>	Update J743 software	3730 2599	50 TU
<b>Diagnostic Time:</b>	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
<b>Claim Comment:</b>	As per TSB #2039267/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions.*

All parts and service references provided in this TSB (2039267) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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