



Technical Service Bulletin

40 A3 - noises from front lower control arm mounting

40 17 57 2031722/2 February 7, 2017. Supersedes Technical Service Bulletin Group 40 number 12-28 dated December 19, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2006 -2013, 2015	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header data (Added model years) Revised <i>Technical Background</i> (Updated photo and information)
1	12/19/2012	Initial publication

Customer complaint:

Customer may report creaking and squeaking noises from front axle when driving at low temperatures on rough/bumpy/uneven roads.

Workshop findings:

The customer complaint can be reproduced.

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Technical Background

The noises are caused by the rubber metal bushing of the control arm (Figure 1). The rubber lib of the rubber metal mounting rubs on the collar of the inner wishbone sleeve. The resulting stick-slip effect causes the noise which does not affect the service life and function of the components. This is a normal condition.



Note:

Track control arm bushings that are completely cracked through should be replaced.

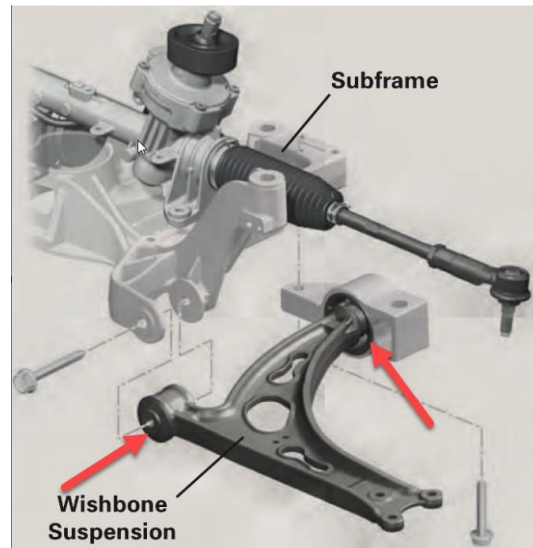


Figure 1. Arrows point to bushings.

Production Solution

Not applicable.

Service

The condition described in this TSB is considered normal and does not require repairs. Warranty claims for the replacement of components may be rejected.

Warranty

This TSB is informational only and not applicable to any Audi Warranty.



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Additional Information

All parts and service references provided in this TSB (2031722) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.

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