



Warranty Field Campaign

Campaign Number: c1904	Revision: B	Released Date: 28-Sep-2017
In-Shop Campaign, L9 2017 Calibration Campaign		Expiration Date (U.S. and Canada): 01-Jun-2018
		Expiration Date (International): 01-Jun-2018

In-Shop Campaign, L9 2017 Calibration Campaign

Attention

- U.S / Canadian Dealers (Automotive)
- U.S / Canadian Distr./Branches and Div. Offices

This is to revise and replace C1904-A, dated 30-Jun-17. This revision is to:

- 1. Change the title to "In-Shop Campaign, L9 2017 Calibration Campaign", and**
- 2. change the scope of the action, and**
- 3. increase eligibility.**

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This In-Shop Campaign authorizes certified repair locations to re-calibrate the ECM on certain 2017 L9 CM2350 engines, any time the unit is in for maintenance or repairs, with certain restrictions on reimbursements.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered In the Base Engine Warranty period, and
2. **must** show an OPEN status for this field action on QSOL.

After verifying that the engine meets the above requirements, perform the following actions:

- 1) Recalibrate the ECM as described in Procedure 019-032 in Service Bulletin 4310787 for L9 CM2350. Download the latest calibration available on Quickserve Online. Re-calibrate the ECM with calibration revisions released May 15, 2017 or later. Use the calibration revision history revision date to identify calibration revision released in May 2017.
- 2) File one claim for all labor and travel associated with this repair. Provide documentation of the ECM revision codes from before and after the recalibration in the claim narrative.

Material Disposition

There are no materials involved in the field action.

Reimbursements

Parts

There are no parts covered in this field action.

Note : This In-Shop Campaign does not reimburse for any SRTs except those that are listed. It is recommended, but not required, that this Field Action be performed as part of another Cummins warrantable repair event to allow reimbursement for charges such as travel, troubleshooting, or access issues that are outside the scope of this document. Select Admin and the appropriate OPTIONAL SRTs for the repair performed. SRT 19-0G5 should **only** be claimed if the unit DID require calibration. SRT 17-902 should only be claimed if the unit DID **NOT** require calibration.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	

SRT Code	Description	Time (hrs)
17-905	CAMPAIGN CHECK (OPTIONAL)	
19-0G5	Engine Control Module (ECM) Calibration - Transfer (EPA 2017) (OPTIONAL)	

Travel

Travel is **NOT** covered under this field action. Towing is **not** covered under this field action.

Note : Please schedule the Technician's time to maximize the number of units that can be repaired on a single visit. When filing claims for multiple ESNs, where travel is required and authorized, travel can be filed to **ONLY** one (1) ESN.

Other Claimables

Consumables are **not** covered under this field action.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WIRCLE

Attachments



Click here to see c1904-d_esn-list.xls

(/service/english/attachments/c1904-d_esn-list.xls)

Engine Family	Fuel System
Design Application	Market Application
Automotive	All

Last Modified: 28-Sep-2017
