

Technical Service Bulletin

| GROUP | NUMBER |
|----------------------|---------------|
| CAMPAIGN | 16-01-044 |
| DATE | MODEL(S) |
| NOVEMBER 2016 | SANTA FE (NC) |

SUBJECT:

FRONT OUTSIDE DOOR HANDLE REPLACEMENT (SERVICE CAMPAIGN TQQ)

* IMPORTANT

*** Dealer Stock and Retail Vehicles ***

Dealers must perform this Service Campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

When a vehicle arrives at the service department, access Hyundai Motor America's "warranty vehicle information" screen via WEBDCS to identify open campaigns.

Description: On certain 2017 Santa Fe (NC) vehicles, the PIC button on the front door outside handle(s) may not work properly. This may lead to improper operation of the outside door handle(s).

This bulletin describes the procedure to replace the door handles with an improved part.



Applicable Vehicles: Certain 2017 Santa Fe (NC)

| Torque Wrench | No-Mar Trim Tool | Gloves | GOGGLES |
|---------------|-----------------------|---------------------------------------|---------|
| | To Remove Screw Cover | O O O O O O O O O O O O O O O O O O O | |

PARTS INFORMATION:

| PART IMAGE | PART NUMBER | DESCRIPTION |
|------------|---------------|-----------------------------------|
| | 826512W710QQH | OUTSIDE DOOR HANDLE LH (FRONT) |
| | 826612W710QQH | OUTSIDE DOOR HANDLE RH (FRONT) |

WARRANTY INFORMATION:

| Op. Code | Operation | Op. Time |
|----------|--|----------|
| 60C064R1 | Front Outside Door Handle Replacement (Both Sides) | 0.3 M/H |

NOTE: Submit Claim on Campaign Claim Entry Screen.

SERVICE PROCEDURE:

The following service procedure is based on the front driver door. The procedure for front passenger door is the same.

1. Open the driver door and remove the black cover (A) using a trim tool to access the door handle base screw.



ACAUTION

Use No-Mar trim tool to prevent damage to the paint.

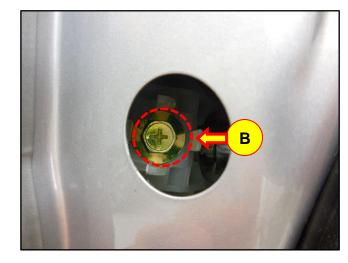
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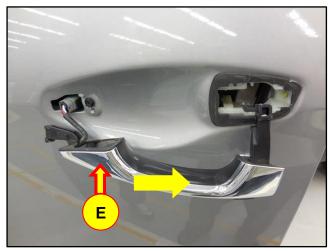
2. Loosen the bolt to remove the door handle.

Tightening torque: 7.8Nm – 10.8Nm (0.8 ~ 1.1 kgf.m, 5.8 ~ 7.9 lb-ft)

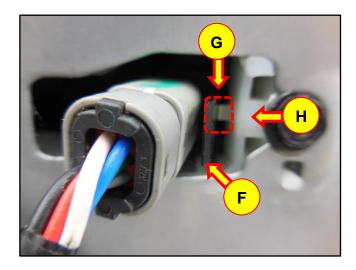
Note: Click wrench or Digital torque wrench can be used.



3. To remove the outside handle (E), push in the arrow direction.



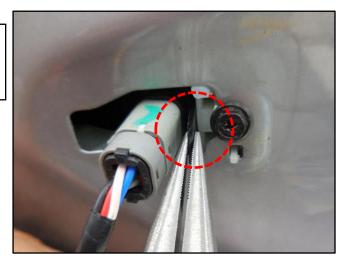
4. Push the protruded base hook (G) towards the base (H) to pull the link connector (F) out using the long nose plier.



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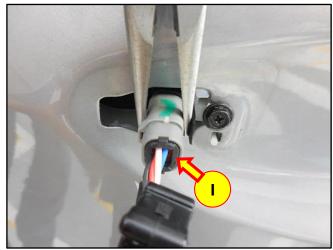
ACAUTION

Ensure not to scratch the paint and apply protection tape as necessary.



6. Disconnect the outside handle connector (I) by using the long nose plier and remove the outside handle.

Install the new front outside handle.





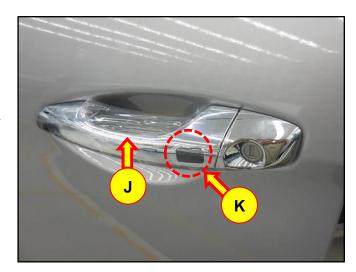
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7. Reinstall all removed parts in reverse order of removal.

Check the outside handle (J) appearance and PIC button (K) operation.

Continue the above steps on the passenger side door.



8. Service procedure is now complete.

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