



SERVICE BULLETIN

Classification: AT14-008b	Reference: NTB14-060b	Date: July 25, 2017
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THUNK SOUND ON FIRST FEW ACCELERATIONS OF THE DAY

This bulletin has been amended. Changes have been made throughout.
Please discard previous versions of this bulletin.

APPLIED VEHICLE: 2013 – 2017 Altima (L33) **with V6 engine only**
2012 – 2014 Maxima (A35)
2016 – 2017 Maxima (A36)
2013 – 2014 Murano (Z51)
2015 – 2017 Murano (Z52) **with V6 engine only**
2013 – 2017 Pathfinder (R52) **with V6 engine only**
2013 – 2017 Quest (E52)

SERVICE INFORMATION

A two-piece design front engine mount is currently being used for the Applied Vehicles listed.

A **single thunk noise** may be heard during the first few accelerations of the day from this type of mount, and is considered normal operation.

The mount has also been designed with **built-in free play** that is normal.

Under normal driving conditions:

- A thunk noise may be heard during the first few accelerations of the day.

And

- Does not occur again, or at any other time.

DO NOT REPLACE THE MOUNT:

- If it has **free play** or a “single event” **thunk sound** during the first few accelerations of the day. This is considered a normal characteristic of this type of engine mount.
- If a shift shock condition is present when shifting from park into gear or between any combination of gears. This condition is due to transmissions line pressures and not movement of the mount.

NOTE: Refer to the Electronic Service Manual, section **TM – Transaxle & Transmission**, for further diagnostic information on shift shock.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.