

Product Quality and Service Support, Quality Compliance Published September 14, 2017 Approved By: Tom Trisdale, General Manager – Field Action & Liason Toyota Motor Sales, USA, Inc. 6565 Headquarters Drive Plano, TX 75024 (469) 292-4000

To: All Toyota Dealers

From: Product Support Division

Warranty Enhancement Program – ZH1 Certain 2013-2015 MY RAV4 Vehicles Extension of Warranty Coverage for U760E Torque Converter Shudder

• Warranty Enhancement Program ZH1 Dealer Letter and/or Technical Instructions now available on TIS.

Refer to the Dealer Letter or Technical Instructions on TIS for additional information.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.

