

<b>Reference</b>	SSM73547
<b>Models</b>	F-PACE / X761 F-TYPE / X152 XE / X760 XF / X260 XJ / X351
<b>Title</b>	Staining On Headlining & other Interior Fabric Upholstery
<b>Category</b>	Body
<b>Last modified</b>	04-Sep-2017 00:00:00
<b>Symptom</b>	107000 Interior Trim
<b>Content</b>	<p><b><u>Issue</u></b> Retailers and POE reporting staining on headlining and other interior fabric upholstery.</p> <p><b><u>Cause</u></b> Assembly and transportation processes requiring updating.</p> <p><b><u>Action</u></b> JLR have now released two new approved cleaning products for interior cleaning C2D56627 (Dry Stain Remover) for light stains C2D56640 (Colour Transfer Remover) for heavier stains</p> <p>Technicians - Please rate this SSM and provide comments so that future communications can be improved.</p> <p>1 = Poor – Basic information provided – The SSM does not help me resolve the customer concern.</p> <p>3 = Average – Adequate information provided – The SSM partially helps me resolve the customer concern.</p> <p>5 = Excellent – All required information provided to resolve the customer concern.</p>