

JTB00578NAS1

TECHNICAL BULLETIN

19 SEP 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

INFORMATION**SECTION:**

501-14: Handles, Locks, Latches and Entry Systems

SUBJECT/CONCERN:

Keyless Entry System Lock Function May Not Operate and/or Operates Intermittently

AFFECTED VEHICLE RANGE:

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
F-PACE (X761)	2017	045068-099996	Solihull

MODEL:	MODEL YEAR:	VIN:	ASSEMBLY PLANT:
F-PACE (X761)	2017	488002-499998	Solihull
F-PACE (X761)	2017-2018	880002-899997	Solihull
F-PACE (X761)	2018 Onwards	240000 Onwards	Solihull
XE (X760)	2017 Onwards	P10168 Onwards	Castle Bromwich
XF (X260)	2016 Onwards	Y00461 Onwards	Castle Bromwich

MARKETS:

NORTH AMERICA

CONDITION SUMMARY:

SITUATION:

The keyless entry system lock function may not operate or operates intermittently.

CAUSE:

This may be caused by water ingress into the exterior door handles preventing correct operation of the keyless entry lock function.

ACTION:

Should a customer express concern, follow the Workshop Procedure below.

PARTS:

NOTE:

It is not necessary to replace all door exterior handles; only order the quantity required per the customer concern.

PART NUMBER	DESCRIPTION	QUANTITY:
T4N5420LML	Door handle exterior - Primed	1
T4N9812	Clip - All doors - All models	10
C2D5429	Clip - Rear door - F-PACE (X761)	4
T4N13631	Clip - Front & rear door - XE (X760)	5

WARRANTY:
NOTE:

It is not necessary to replace all door exterior handles; only order the quantity required per the customer concern.

NOTES:

- Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to TOPIx to obtain the latest repair time.
- The JLR Claims Submission System requires the use of causal part numbers. Labor only claims must show the causal part number with a quantity of zero

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front Door Handle - Renew - F-PACE (X761)	76.58.01	0.7	49	T4N5420
Rear Door Handle - Renew - F-PACE (X761)	76.58.02	0.6	49	T4N5420
Front Door Handle - Renew - XE (X760), XF (X260)	76.58.01	0.6	49	T4N5420
Rear Door Handle - Renew - XE (X760), XF (X260)	76.58.02	0.5	49	T4N5420

DESCRIPTION	SRO	TIME (HOURS)	CONDITION CODE	CAUSAL PART
Front Door Handle - Left - Complete - Local Respray	79.W.QA3	0.6	49	T4N5420
Front Door Handle - Right - Complete - Local Respray	79.W.SA3	0.6	49	T4N5420
Rear Door Handle - Left - Complete - Local Respray	79.W.RA3	0.6	49	T4N5420
Rear Door Handle - Right - Complete - Local Respray	79.W.TA3	0.6	49	T4N5420

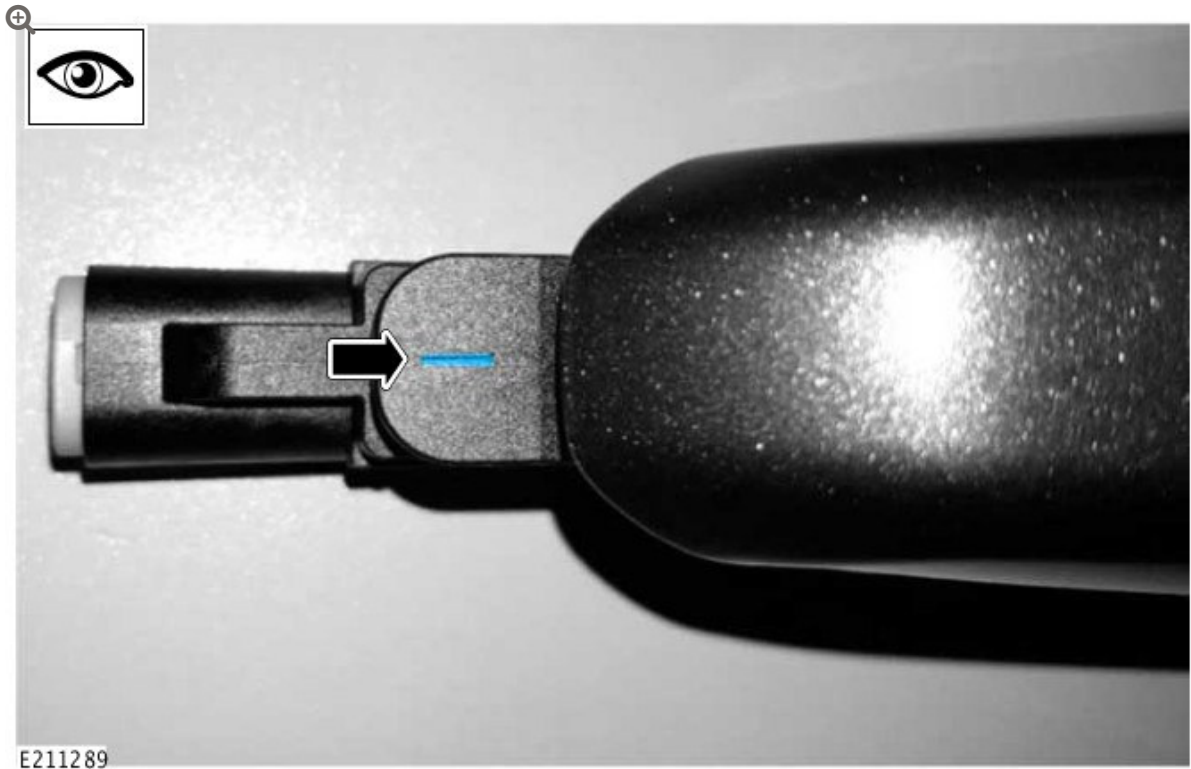
NOTE:

Normal Warranty procedures apply.

WORKSHOP PROCEDURE:

If the customer concern relates to the exterior front (only) or front AND rear door handle (s) keyless entry system locking not operating as it should, go to Step 1.

If the customer concern relates to the exterior rear (only) door handle(s) keyless entry system locking not operating as it should, go to Step 2.



Inspect the new door exterior handle(s) for the identification mark.

2

NOTE:

The door exterior handle(s) must be painted before installation.

Replace the defective front door exterior handle(s) (see TOPIx Workshop Manual section 501-14: Exterior Front Door Handle).

3

NOTE:

The door exterior handle(s) must be painted before installation.

Replace the defective rear door exterior handle(s) (see TOPIx Workshop Manual section 501-14: Exterior Rear Door Handle).