

October 2017

This notice applies to your vehicle:

RE: 2011-12 Odyssey

Dear

## What is the reason for this notice?

Our records indicate that a PRODUCT UPDATE has not been completed on this vehicle; refer to the address card for the affected VIN. There may be a judder from the torque converter lock up clutch felt while driving between 20-45 mph.

## What will Honda do?

Please contact any authorized Honda dealer for an appointment to update the software in your vehicle, and change the transmission fluid. This work will be done **for FREE**.

## If you have questions

If you have any questions about this notice, or you need assistance locating a dealer, contact American Honda Customer Support & Campaign Center at 1-888-234-2138. You may also find this information at <a href="https://www.Hondacars.com">www.Hondacars.com</a>.

We apologize for any inconvenience this product update may cause you.

Sincerely,

American Honda Motor Co., Inc.

NOTICE: If this is a leased vehicle, please forward this notice to the lessee.