



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-16-09

Subject: Extended Warranty Coverage for Exhaust Gas Temperature Sensor

Date: Dec 19, 2016

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective Reception Date: Dec 19, 2016

Audi is extending warranty coverage for the exhaust gas temperature sensor for certain 2014 – 2015 model year vehicles with 3.0L TDI engines with engine codes CNRB, CPNA, or CPNB (under specific conditions) to 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date.

What is the problem?

Audi has determined that, due to a manufacturing issue, it is possible for an exhaust gas temperature sensor (located in the vehicle's EGR cooler) to sporadically malfunction. This causes the Malfunction Indicator Lamp (MIL) to illuminate due to the presence of specific fault codes caused by this component. This malfunction may also cause an impact on emissions and may cause a vehicle to fail an IM (emissions) test.

What is covered under this warranty extension

This warranty extension covers diagnosis and replacement of a faulty exhaust gas temperature sensor, if it is determined through diagnosis that the faulty exhaust gas temperature sensor caused the MIL light to turn on and stay on in a vehicle that is within the time and mileage limits of this warranty extension.

What is not covered under this warranty extension

- ▶ Any damage or malfunctions caused by using non-genuine Audi Parts, or parts that alter the performance of the engine, engine controls, or exhaust system, such as the installation of engine management components ("chipped" or "tuned" ECMs) not approved by Audi.
- ▶ Other conditions unrelated to a faulty exhaust gas temperature sensor that may cause the MIL to illuminate. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. Any repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications are not covered by this warranty extension.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, and repairs that are necessary for proper diagnosis of these conditions or required to bring the vehicle up to factory specifications are not covered by this warranty extension.



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Warranty extension coverage limitations

The warranty and maintenance information that came with the owner's vehicle contains information on the limited warranties applicable to the vehicle. Owners should read these limited warranties carefully to determine their rights and obligations, as this information also applies to the coverage provided to them in this warranty extension.

Claim Processing

Claim Type: 110
Service Number: 2672
Damage Code: 0040
Warranty Key: U29 EGTS Ext 10/120,000 US ONLY

Questions or concerns may be directed to Audi Warranty at 866.677.2834 or AudiWarranty@audi.com.

Information in this bulletin is Warranty policy. All warranty claims must be submitted in accordance with the most recent edition of the Audi Warranty Policies and Procedures Manual. Claims are subject to review and/or audit by Audi Warranty.