



Volkswagen

Warranty Information

SAGA Communication

Number: VWS-15-01

Subject: Revised – Dealer Inventory Maintenance Support for 2.0 Liter TDI (Model Year 2014 only) and 3.0 Liter TDI Vehicles Affected by the Stop-Sale

Date: Apr. 7, 2017

This document conveys Volkswagen SAGA information.

Model Year 2015 TDI 2.0 Liter vehicles are now permitted for sale; therefore, they have been removed from this communication. The last day to perform a 30-Day Inventory Maintenance on a Model Year 2015 TDI 2.0 Liter is Monday, April 10, 2017 (Repair Date). The deadline for claim submission of the performed maintenance is Monday, April 24, 2017.

30-Day Inventory Maintenance Support for 2.0 Liter TDI (Model Year 2014 only) and 3.0 Liter TDI Vehicles Affected by the Stop-Sale (includes both new vehicles AND expiring VW Customer Mobility Program (VWCMP) vehicles)

The 30-Day Dealer Inventory Maintenance Support can be claimed for 2.0 Liter TDI (Model Year 2014 only) and 3.0 Liter TDI vehicles affected by the stop-sale.

- ▶ For new vehicles, claims will be accepted 30-days after the vehicle is delivered to the dealership and every 30 days thereafter until further notice.
- ▶ For expiring VWCMP vehicles, claims will be accepted 30-days after the VWCMP expiration date and every 30 days thereafter until further notice.

SAGA Claim Information

Claim Type	9SP/1SP	Warranty Special Program: 9SP for New/Unsold vehicles, 1SP for vehicles with an In-Service Date (expired VWCMP vehicles)
Service Number	0181	Inventory Inspection
Damage Code	0011	Incorrectly adjusted
Damage Location	Blank	Must be blank
Part Manufacturer Code	K21	
Labor Operation	01 81 00 99	Inventory Inspection 50 time units, select as causal

A printable copy of the inventory maintenance checklist is available on ElsaPro/ServiceNet under Pre-Delivery > 30-Day Inventory Maintenance Checklist.

Note: The Midtronics printout must be attached to the repair order. Battery recharging is included in the 50TU and cannot be claimed separately or in addition to the Inventory Inspection labor operation.

Questions

For questions please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.