

H031NAS1

**TECHNICAL BULLETIN**

21 AUG 2017



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NOTE: The information in Technical Bulletins is intended for use by trained, professional Technicians with the knowledge, tools, and equipment required to do the job properly and safely. It informs these Technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by 'do-it-yourselfers'. If you are not a Retailer, do not assume that a condition described affects your vehicle. Contact an authorized Jaguar service facility to determine whether this bulletin applies to a specific vehicle.

**INFORMATION**

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**SECTION:**

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307-05 - Automatic Transmission/Transaxle External Controls

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**SUBJECT/CONCERN:**

Service Action: Incorrect Paddle Shifters Installed On R-Sport Automatic Vehicles

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**AFFECTED VEHICLE RANGE:**

<b>MODEL:</b>	<b>MODEL YEAR:</b>	<b>VIN:</b>	<b>ASSEMBLY PLANT:</b>
F-PACE (X761)	2018	898731-899999	Solihull
F-PACE (X761)	2018	240005-243020	Solihull
XE (X760)	2018	P17045-P17406	Castle Bromwich
XF (X260)	2018	Y53335-Y53594	Castle Bromwich

**MARKETS:**

NORTH AMERICA

**CONDITION SUMMARY:****SITUATION:**

An issue has been identified on certain vehicles (R-Sport variants only) within the listed Affected Vehicle Range may have been manufactured away from the required specification. In some cases, incorrect black paddle shifters have been installed instead of the correct chrome paddle shifters.

**ACTION:**

Retailers are required to **HOLD** affected new vehicles that are within your control and refrain from releasing the vehicles for **new vehicle sale** pending completion of the Workshop Procedure detailed in this Technical Bulletin. Unsold vehicles should have this performed as part of the Pre-Delivery Inspection (PDI) process but **must** have it completed prior to vehicle handover to the customer.

Affected vehicles already in the hands of customers should be updated at the next available opportunity.

## PARTS INFORMATION

### NOTES:

- 'Paddle shifters' may also be referred to as 'Paddle switches'.
- Order only the expected percentage demand of parts identified.

DESCRIPTION	PART NO./SUNDRY CODE	QTY./VALUE	EXPECTED % OF VEHICLES REQUIRING PARTS
'DOWN' paddle shifter	JDE36051	1	100
'UP' paddle shifter	JDE36052	1	100

### WARRANTY:

#### NOTE:

Check DDW to ensure that a vehicle is affected by this program prior to undertaking any rework action.

At the time of confirming a booking for vehicle repair, ensure that **all** outstanding Recall and Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

Warranty claims must be submitted quoting the Program Code together with the relevant Option Code. The SRO and parts information is included for information only. The Option Code(s) that allows for the drive in/drive out allowance can only be claimed if the vehicle is brought back into the workshop for this action alone to be undertaken.

Repair procedures are under constant review and therefore times / prices are subject to change; those quoted here must be taken as guidance only. Refer to TOPIx to obtain the latest repair time.

This program is valid for a limited time only. Warranty claims with a repair date prior to the **31 August 2019** closure date must be submitted or payment within 30 calendar days of completion of the repair.

PROGRAM CODE	OPTION CODE	DESCRIPTION	SRO	TIME (HOURS)	PARTS/SUNDRY CODE	QTY./VALUE
H031	B	Gearchange	44.15.62	0.10	JDE36052	1
		'UP' Paddle	44.15.63	0.10	JDE36051	1
		Switch - Renew				
		Gearchange				
H031	C	'DOWN' Paddle				
		Switch - Renew				
		Gearchange				
		'DOWN' Paddle				
H031	C	Switch - Renew	10.10.10	0.20	-	-
		Gearchange				
		'DOWN' Paddle				
		Switch - Renew				
H031	C	Drive in/drive out				

Normal Warranty policies and procedures apply.

#### WORKSHOP PROCEDURE:

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#### NOTES:

- 'Paddle shifters' may also be referred to as 'Paddle switches'.
- Make sure the new paddle shifters are chrome.

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- 1 Replace the 'UP' (+) paddle shifter (see TOPIx Workshop Manual section 307-05: Automatic Transmission/Transaxle External Controls - Upshift Paddle Switch).

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- z Replace the 'DOWN' (-) paddle shifter (see TOPIx Workshop Manual section 307-05: Automatic Transmission/Transaxle External Controls - Downshift Paddle Switch).