### **Technical Bulletin**



# SERVICE BULLETIN

 Classification:
 Reference:
 Date:

 EL17-012
 NTB17-081
 July 19, 2017

# THEFT ALARM SOUNDS WHEN VEHICLE IS LOCKED, UNLOCKED, OR DOOR/TRUNK OPENED

**APPLIED** 2013 – 2016 Altima (L33) **VEHICLES:** 2013 – 2016 Pathfinder (R52)

2014 – 2015 Pathfinder Hybrid (R52)

2015 Murano (Z52) 2016 Maxima (A36)

**APPLIED** 2013 – 2015 vehciles: All VINs and Dates

VIN & DATE: 2016 Altima built before: 1N4(\*)L3AP(\*)GC 247557 // June 7, 2016

1N4(\*)L3AP(\*)GN 373939 // June 7, 2016

2016 Pathfinder built before: 5N1(\*)R2M(\*)(\*)GC 666739 // July 11, 2016 2016 Maxima built before: 1N4AA6AP(\*)GC 437219 // February 2, 2016

#### IF YOU CONFIRM

Intermittently, the theft alarm triggers (horn sounds and lights flash) when one of the following occur:

- Using the lock, unlock, or trunk open function on the Intelligent Key
- Pushing a handle request switch (door or trunk)
- Opening a door or the trunk with the vehicle unlocked

#### and

CONSULT-III plus (C-III plus) shows the last item to trigger the theft alarm is BATTERY.

Refer to <u>Check Last Item to Trigger Theft Alarm</u> on the next page.

#### **ACTION**

Replace the Body Control Module (BCM).

- Refer to the Electronic Service Manual, section BCS-Body Control Systems, for replacement information.
- Use the new BCM listed in the PARTS INFORMATION section.

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

## **Check Last Item to Trigger Theft Alarm**

- 1. Turn the ignition ON, engine OFF / not Ready.
- 2. Connect the plus VI and start C-III plus.
- 3. Navigate the C-III plus to the screen shown in Figure 1.
  - Diagnosis (One System) or Diagnosis (All Systems) and then BCM.
- 4. Select THEFT ALM.

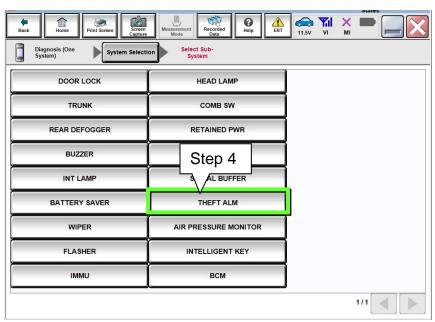


Figure 1

#### 5. Select Work Support.

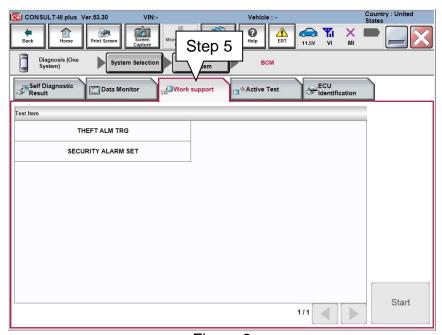


Figure 2

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6. Select **THEFT ALM TRG**, then **Start**.

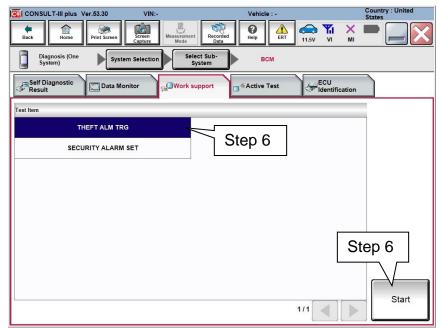


Figure 3

- 7. CONSULT-III plus will display a list of all the theft alarm Monitor Items (Figure 4).
  - ➤ If BATTERY indicates **On**, and the other conditions under IF YOU CONFIRM on page 1 are satisfied, this bulletin applies.
  - If BATTERY indicates Off, this bulletin does not apply.

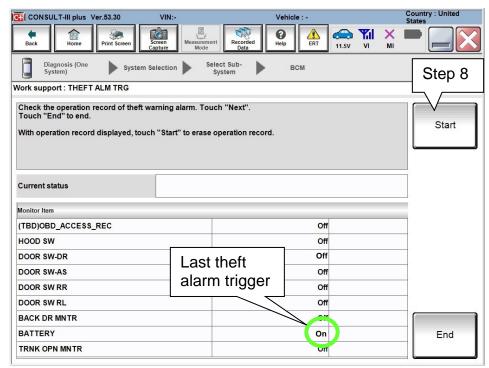


Figure 4

8. After a theft alarm trigger has been noted, the history can be cleared by selecting **Start**.

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#### **PARTS INFORMATION**

DESCRIPTION	MODEL	YEAR	PART NUMBER	QUANTITY	
Body Control Module (BCM)	Maxima	2016	284B2 – 9DE0A		
	Altima	2013 – 2015	284B2 – 9HP1D		
	Altima	2016	284B2 – 9HU0A		
	Murano	2015	284B2 – 9UE0A	1	
	Pathfinder and Pathfinder Hybrid	2013 – 2015	284B1 – 9PB1B		
	Pathfinder	2016	284B1 – 9PM0A		

#### **CLAIMS INFORMATION**

# Submit a Primary Part (PP) type claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL BODY CONTROL/IVMS MODULE	(1)	RD94AA	ZE	32	(2)

<sup>(1)</sup> Refer to the Parts Information and use the appropriate BCM part number as the PFP.

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<sup>(2)</sup> Reference the current Nissan Warranty Flat Rate Manual and use the indicated FRT.