

Advanced Technical Information

Macan (95B)
1617 9627

9

Binder – 9 – Electrical

MIL, CAN Faults, and Loss of HVAC Control Caused by Switch Console

Vehicle Type: **Macan**

Model Year: **2015 - 2016**

Customer Concern: The customer observes a MIL and the HVAC controls are not functioning. Also, other Comfort CAN commodities may not function.

Technical Concern: The technician confirms the reported behavior and notes fault codes for communication with Comfort CAN ECUs. These fault codes include "U0164 Communication with A/C control unit".

Service Information: PCNA is aware of this issue. The following part numbers are out of date and should be replaced if present on the vehicle:

- 95B 907 040 J
- 95B 907 040 K
- 95B 907 040 L

If these parts are not present, diagnose the CAN communication failure.

As always, be sure to document the customer concern completely in PQIS and attach a VAL. Utilize the PTEC TLAR system for assistance, if necessary.

For this repair, please code the "cause" as follows:

Cause Location: 96270 Switch console
 Cause Symptom: 1611 No function

Dealership	Service Manager _____	Service Specialist _____	_____	_____	_____	_____	_____	_____	_____
Distribution	Asst. Manager _____	Service Specialist _____	_____	_____	_____	_____	_____	_____	_____
Routing									

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