

# Audi of America, Inc.



Date: March 08, 2016  
To: Audi Dealer Principal, Service Manager, and Parts Manager  
From: Audi Customer Protection  
Subject: Upcoming Update 45E1  
ESP Control Module Software Update  
2016 Audi Q3

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of upcoming Update **45E1**.

#### **What vehicles are affected?**

There are 2,465 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 160  
CPO Inventory: 26

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#### **What is the issue?**

On Audi Q3 vehicles manufactured within a specific period, in rare situations the ESP control module may cause an excessive amount of current to be drawn from the battery after the vehicle has been parked. This may lead to the battery charge level being reduced.

#### **What does the repair procedure involve?**

Update the ESP control module via SVM.

#### **When will the Update be available?**

This Update will be visible in Elsa and ServiceNet on or about March 09, 2016.

Please refer to the Elsa campaign/action screen for confirmation of whether the Update applies to each specific vehicle. Additionally, this Update is posted on Elsa and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the OMD Web system.

Dealers must ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.