

Technical Service Bulletin



70 Noises from headliner / sunroof area

70 15 44 2038029/2 February 25, 2015. Supersedes Technical Service Bulletin Group 70 number 14-39 dated August 11, 2014 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------|-------------|-----------|----------------------------|
| A8 | 2010 - 2016 | All | Not Applicable |
| Q7 | 2010 - 2016 | All | Not Applicable |
| allroad | 2010 -2016 | All | Not Applicable |
| Q5 | 2010 -2016 | All | Not Applicable |
| A3 | 2015 - 2016 | All | Not Applicable |
| Q3 | 2015 - 2016 | All | Not Applicable |

Condition

| REVISION HISTORY | | |
|------------------|-----------|--|
| Revision | Date | Purpose |
| 2 | - | Revised header data (Added Q3) Revised <i>Warranty</i> (Added Q3) |
| 1 | 8/11/2014 | Initial publication |

Various squeaks and/or rattles are heard from the roof area on vehicles equipped with a panoramic sunroof.

Technical Background

These noises can be created by the points of contact between the sunroof cover trim frame and the clips that retain it to the headliner.

Production Solution

Not applicable.

Service

1. Remove the glass sliding roof panel(s). Remove the beam for the sunroof rollershade. Carefully unclip and remove the sunroof cover trim frame (Figure 1).



Figure 1: Unclipping the sunroof cover trim frame.

2. The number of retaining clips will vary by model. A piece of dampening tape (fleece adhesive tape D 373125A2) will be applied to each clipping point. Cut pieces of the tape 25mm long (Figure 2).

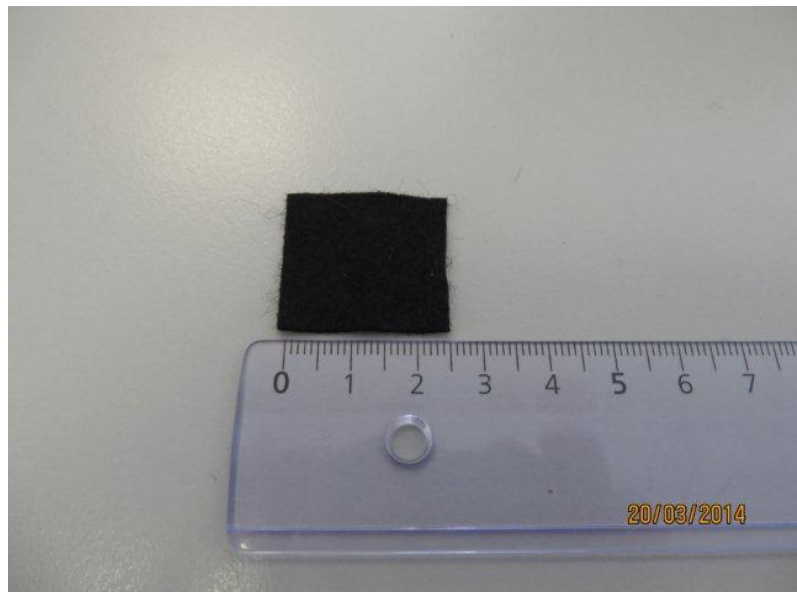


Figure 2: A 25mm section of fleece adhesive tape D 373125A2.

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3. Apply the sections of fleece tape to the sunroof cover trim frame to each clipping point as shown (Figure 3 and Figure 4).



Figure 3: Fleece tape section applied.



Figure 4: Retaining clip isolated with the fleece tape.

4. Reassemble the components removed for this modification. Ensure that the glass sliding roof panels are adjusted properly according to the repair manual (Figure 5).

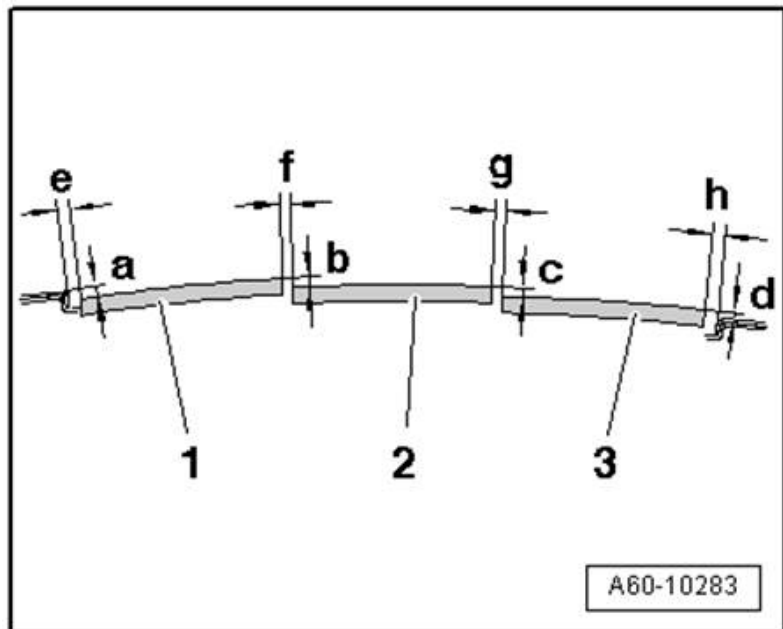


Figure 5: Adjustment of the glass sliding roof panels.

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Warranty

| | | | |
|--------------------------|---|-----------|-------|
| Claim Type: | Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only. | | |
| Service Number: | 7084 | | |
| Damage Code: | 0020 | | |
| Labor Operations: | A8L: | | |
| | Sunroof sunshade remove and reinstall (includes removal and reinstallation of the glass tilting roof panels) | 6070 1900 | 90 TU |
| | Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape | 7084 9999 | 20 TU |
| | Q7: | | |
| | Front glass tilting roof panel remove and reinstall | 6039 1900 | 40 TU |
| | Center glass tilting roof panel remove and reinstall | 6041 1952 | 40 TU |
| | Rear glass tilting roof panel remove and reinstall | 6039 1902 | 50 TU |
| | Front and rear sunshade beams loosen and fasten | 6070 9999 | 40 TU |
| | Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape | 7084 9999 | 20 TU |
| | A4 Avant/allroad: | | |
| | Front glass tilting roof panel remove and reinstall | 6039 1910 | 40 TU |
| | Rear glass tilting roof panel remove and reinstall | 6041 1910 | 30 TU |
| | Sunshade beam loosen and fasten | 6070 9999 | 30 TU |
| | Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape | 7084 9999 | 20 TU |

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| | | | |
|-------------------------|--|--------------|-------|
| | Q5: | | |
| | Front glass tilting roof panel remove and reinstall | 6039 1900 | 40 TU |
| | Rear glass tilting roof panel remove and reinstall | 6039 1902 | 50 TU |
| | Sunshade beam loosen and fasten | 6070 9999 | 30 TU |
| | Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape | 7085 9999 | 20 TU |
| | Q3: | | |
| | Front glass tilting roof panel remove and reinstall | 6039 1900 | 40 TU |
| | Rear glass tilting roof panel remove and reinstall | 6041 1910 | 30 TU |
| | Sunshade beam loosen and fasten | 6070 9999 | 30 TU |
| | Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape | 7084 9999 | 20 TU |
| | A3 sedan: | | |
| | Glass tilting roof panel remove and reinstall | 6039 1900 | 30 TU |
| | Sunshade remove and reinstall | 6070 1950 | 30 TU |
| | Sunroof cover trim frame remove and reinstall and apply fleece adhesive tape | 7084 9999 | 30 TU |
| Diagnostic Time: | GFF | No allowance | 0 TU |
| | Road test prior to service procedure | 0121 0002 | 10 TU |
| | Road test after service procedure | 0121 0004 | 10 TU |
| | Technical diagnosis at dealer's discretion. (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details.) | | |
| Claim Comment: | As per TSB #2038029/2 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

| Part Number | Part Description | Quantity |
|-------------|---|----------|
| D 373125A2 |  Fleece Adhesive Tape | 0.1 |

Additional Information

All parts and service references provided in this TSB (2038029) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.