

Service Bulletin

14-067

November 1, 2014 ATB 00284 (1410)

Clunk/Rattle From Front Suspension or Under Dash When Driving Over Bumps or Turning

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2014	Accord	ALL	ALL
2014	Accord Hybrid	ALL except Plug-In	ALL
2015	Accord	2-Door, L4	1HGCT1FA000001 thru 1HGCT1FA001200
		2-Door, V6	1HGCT2FA000001 thru 1HGCT2FA000661
		4-Door, L4	1HGCR2FA000001 thru 1HGCR2FA007877
		4-Door, V6	1HGCR3FA000001 thru 1HGCR3FA002514
2015	Accord Hybrid	ALL	1HGCR6FA000001 thru 1HGCR6FA001081

SYMPTOM

There is a clunk or rattle from the front of the vehicle or under the dash while going over a bump or turning.

POSSIBLE CAUSES

At least one self-locking nut at the top of the front damper/spring assembly is loose.

CORRECTIVE ACTION

Inspect the vehicle and if necessary, replace the self-locking nut(s).

PARTS INFORMATION

Part Name	Part Number	Quantity
Self-Locking Nut	90213-SJ6-004	1

TOOL INFORMATION

Tool Name	Part Number	Quantity
Strut Nut Adapter	07AAA-SVAA100	1

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

Operation Number	Description	Flat Rate Time	Template ID	Failed Part Number
4145A5	Inspect and replace the self- locking nuts (includes test- drive)	0.4 hr	14-067A	51611-T2A-315

Defect Code: 07405 Symptom Code: 04201

Skill Level: Repair Technician

DIAGNOSIS AND REPAIR PROCEDURE

- 1. Test-drive the vehicle to confirm if the clunk or rattle is coming from the front suspension. The noise may also sound like it is coming from under the dash.
- 2. Check the torque of the two self-locking nuts located at the top of the front damper/spring assemblies using a 6mm hex wrench, 17mm socket, strut nut adapter, and a torque wrench set to 44 N·m (32 ft-lb).
 - If the nuts are properly torqued and do not move, this bulletin does not apply. Continue with normal troubleshooting.
 - If either nut is loose, go to step 3.



3. Remove the loose self-locking nut(s), install new a self-locking nut(s) and torque them to **44 N·m (32 ft-lb)** using a 6mm hex wrench, 17mm socket, strut nut adapter, and a torque wrench.

END