Technical Service Bulletin

Audi

96 Radio station or media track information does not shown in cluster DIS - Gen 3 Concert Radio

96 15 97 2034733/2 June 23, 2015. Supersedes Technical Service Bulletin Group 96 number 13-71 dated July 22, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4, A5, A5 Cabriolet, Q5	2013 - 2016	All	Not Applicable

Condition

REVISION HISTORY		
Revision	**Date**	**Purpose**
2	-	Revised header data (Added model years 2015 and 2016)
1	7/22/2013	Initial publication

The customer complains that after the vehicle is started, the name of the current radio station or media track is not shown in the driver information system (DIS). After the music input is changed to a different source and then changed back (i.e., media to radio to media or radio to media to radio), the radio station or media track information is shown in the DIS.

Technical Background

Incorrect software.

Production Solution

Not applicable.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

2. Update the radio, R (address word 56), using the SVM action code as listed in the table below.

Model	Old Software Part Number	Old Software Version	New Software Part Number	New Software Version	SVM Code
A4, allroad, A5, A5 Cabriolet, Q5	8R1 035 186 *	*	8R1 035 186 *	0481	56A003
	8R1 035 195 *	*	8R1 035 195 *	0481	

3. Turn the vehicle off and allow it to sleep.

- Lock the doors for at least two minutes.
- Monitor the red LED on the door. Once it transitions from a fast blink to a slow blink, the vehicle has entered sleep mode.

4. Unlock the car, start the engine, and turn the radio on.

5. Verify that the radio station or track information is showing in the DIS.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	9130		
Damage Code:	0039		
Labor Operations:	Verify customer complaint and verify repair	9130 9999	10 TU
Diagnostic Time:	GFF	0150 0000	Time stated on diagnostic protocol (MAX 80 TU)
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB # 2034733/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin will be necessary to complete this procedure:

- TSB 2011732: *00 Software Version Management (SVM), operating instructions*

All parts and service references provided in this TSB (2034733) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.