



Audi of America, Inc. • 2200 Ferdinand Porsche Dr. • Herndon, VA 2017

Name: Robert Lecznar
Title Director, Audi Warranty

Subject: "Class Bridge Warranty" as part of the 3.0L Proposed Agreements with PSC/FTC

Date: 02/01/2017

To: General Managers and Service Directors

As previously announced, today we reached settlement agreements with a nationwide class of private plaintiffs represented by the Plaintiffs Steering Committee (PSC) and with the Federal Trade Commission (FTC) regarding affected 3.0L TDI V6 vehicles in the U.S.

The PSC agreement provides for a number of consumer benefits, including the "Class Bridge Warranty." The Class Bridge Warranty, which applies only to Generation 2 Eligible Vehicles, provides coverage mirroring the coverage and terms provided by the New Vehicle Limited Warranty (NVLW). The Class Bridge Warranty only applies to Eligible Vehicles where the NVLW has expired, and the vehicle repair is not otherwise covered by any current, applicable warranty or service contract (provided through AoA, AFS or a third-party).

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This Class Bridge Warranty will become effective beginning today, February 1, 2017 and will cover conditions arising between January 31, 2017 and the date on which an Emissions Compliant Repair is approved or denied by the applicable regulators. Please note that there may be different approval or denial dates for each of the Sub-Generations (2.1 SUV, 2.2 SUV, and 2 PC) of Generation 2 Eligible Vehicles. It is essential that all personnel in the service department are aware of this benefit to ensure that no Class Member is denied benefits covered under this Class Bridge Warranty. Complete details regarding the coverage can be found in the attached Warranty Policies and Procedures Bulletin AWA-17-02.

Beginning today, Dealer personnel will be able to identify eligible VINs in ElsaPro>Vehicle Data, referencing the Warranty Extension Key "U97 Class Bridge Warranty US Only." Should there be any questions regarding this Class Bridge Warranty, dealers may call Audi Warranty at 1-866-677-2834.

Any questions regarding Class Member benefits as outlined in the settlement agreements should be directed to either the settlement website, www.audicourtsettlement.com, or to the dedicated call center (1-844-98-CLAIM).

Sincerely,

Robert Lecznar
Director, Audi Warranty



Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-17-02

Subject: Class Bridge Warranty for 3.0L TDI Gen 2 Eligible Vehicles

Date: Feb. 1, 2017

Dealers: U.S., Puerto Rico

This document modifies the Audi Warranty Policies and Procedures Manual.

For Audi 3.0 L TDI Generation 2 vehicles impacted by the emissions modification recall, the following warranty is applicable.

Class Bridge Warranty

The Class Bridge Warranty is applicable to 3.0L TDI Generation 2 eligible vehicles whose original New Vehicle Limited Warranty (NVLW) expired/expires prior to the timely availability of an Emissions Compliant Repair and are not covered by any other warranty and/or service contract (provided through Audi, VCI, or a third-party). The Class Bridge Warranty provides coverage and terms mirroring those provided by the expired NVLW.

The Class Bridge Warranty shall exclusively apply to covered repairs performed by an Audi Authorized Dealer based on conditions that arose between January 31, 2017 or the expiration date of the NVLW, whichever is later, and the date that an Emissions Compliant Repair is approved or denied. For avoidance of doubt, the benefits set forth in this provision are available only to Class Members who do not opt out. Individuals who opt out of the 3.0-liter Class Action Settlement will not be eligible for the Class Bridge Warranty and will be responsible for payment for any repairs performed by an Audi Authorized Dealer that is not covered by another warranty and/or service contract.

What is Covered Under this Class Bridge Warranty

The Class Bridge Warranty provides bumper-to-bumper coverage for manufacturer's defects in material or workmanship and applies to vehicles with active Warranty Key U97. All components covered in the NVLW are covered by the Class Bridge Warranty with terms and conditions mirroring the NVLW including, but not limited to, exceptions such as wheel alignment, tire balance, the repair or replacement of tires and certain items subject to wear; see below for exceptions to base NVLW coverage.

What is Not Covered Under this Class Bridge Warranty

This Warranty does not cover any repairs or service excluded under the terms of the NVLW, including:

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified parts, or parts that alter the performance of the engine, engine controls, or exhaust system, such as the installation of engine management components ("chipped" or "tuned" ECMs) not approved by Audi.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect, as well as repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications, are not covered by this warranty.



Warranty Policies and Procedures Bulletin

- ▶ Items subject to normal wear, including tires (alignment and balancing), brake pads (noise and pulsation/vibration), brake discs, windshield wiper blades, filters, belts, paint finish, worn upholstery, and other trim and appearance items.

Class Bridge Warranty Coverage Limitations

The limitations to the Class Bridge Warranty shall be the same as set forth for the NVLW. The warranty and maintenance information that came with the owner's vehicle contains information on the limited warranties applicable to their Audi model. Owners should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to them in this warranty.

Vehicle Eligibility

To determine if a vehicle is eligible for the Class Bridge Warranty, check the VIN in ElsaPro > Vehicle Data. If the warranty is applicable to the vehicle, the Warranty Key below will present and active:

Warranty Extension Key: U97 Class Bridge Warranty US ONLY

SAGA Warranty Claim Type

Dealers must use claim type 110 when submitting warranty claims for the Class Bridge Warranty.

Questions or Concerns

Contact Audi Warranty at 866.677.2834 or AudiWarranty@audi.com with questions or concerns related to this warranty.

Example of How a Vehicle with Warranty Key U97 will Appear in ElsaPro:

Vehicle Data

Vehicle Data				
Brand:	A	VIN:	WAUFMAFCOEN021525	Country Code: USA
Model Year:	2014	Description:	A6 Sal. q.TDI3.0 V6176 A8	Importer: 444
Model Code:	4G25CA	Production Date:	2013-07-01	Dealer Number:
Engine Code:	CPNB	Delivery Date:	2013-11-30	
Transmission Code: PDC		Type Approval Number:		
Color Trim				
Model	Color Code	Paint number (Paint No.)	Description	
Exterior (body/roof)	L8/L8	LZ9Y	Phantom Black pearl/Phantom Black pearl	
Interior	FZ		black/black/black/lunar silver	
Warranty Key				
Code	Description		Change Date	Service life
US1	Selling dealer Californian state		2013-12-02	
US2	Current customer Californian state		2013-12-02	
U29	EGTS Ext 10/120,000 US ONLY		2016-12-19	
U97	Class Bridge Warranty US ONLY		2017-02-01	



Warranty Policies and Procedures Bulletin

Example of How a Vehicle with Warranty Key U97 will Appear in SAGA:

Vehicle ID no. WAU FMA FC 0 E H 021525 X DC/Importer USA 444

Vehicle basic data Shift+F1 | Vehicle primary properties Shift+F2 | Damage history Shift+F3 | Driver informations Shift+F4 | contract data Shift+F5

Manufacturer: AUDI AUDI AG, INGOLSTADT
 Sales model: 4G25CA A6 Sal. q.TDI3.0 V6176 A8 Model year: 2014

Delivery dealer: USA 444 Delivery date: 11/30/2013
 Date of account: 07/01/2013
 Leasing code: Leasing date:

Production plant: 022 AUDI AG, NECKARSULM
 Production date: 07/01/2013
 Platform: FBU-CKD-SKD F

Car body: L8 Phantom Black, pearl effect
 Roof: L8 Phantom Black, pearl effect
 Inside: FZ black-black/black-black/black/lunar silver

Engine number: CFNB Gearbox number: PDC 0133558
 Engine plant: G Gearbox plant: Z
 Engine date: 130621 Gearbox date: 130620
 Engine type: Gearbox type:

Code	Active	Inactive	Reporting date	Reporting mileage	Unit
U97 Class Bridge Warranty US ONLY	X		02/01/2017		
U29 EGTS Ext 10/120,000 US ONLY	X		12/19/2016		
US1 Selling dealer Californian state	X		12/02/2013		
US2 Current customer Californian state	X		12/02/2013		