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09/20/2017

MY17

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GPOP - Issue Review System

Part Number: 6MD111X9A\$, 6MD101X9A\$, 6MD102X9A\$, 6MD101A9A\$, 6MD295X9A\$

Part Description: Shifter - Automatic Transmission

Issue Description: Before this part is replaced for a Service Shifter message and lost communication DTC U0103, U0103-87 issues, please call Bing Guo on cell (248) 500-7355 with all associated DTCs and failure information. If you do not receive a return call within 15 minutes, proceed with the repair.

Please be sure to accurately record any DTCs identified with the scan tool and document them on the repair order and in GCS claims.

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Contact us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. Please include the Part Number(s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.