

9002718 10/30/2016 MY15, 16, 17 JK, MK, RT MY16 LX

GPOP - Issue Review System

Part Number: 05091960A\$, 05091959A\$

Part Description: Hands Free Module - Convergence Telematics Module (CTM)

Issue Description: Before replacing the Hands Free Module (HFM), please contact Gaurav Saxena at cell (248) 260-0583 or Tim Kraft at cell (248) 766-5826 ~

IMPORTANT - do not reset the HFM, clear codes or perform a battery reset before calling. Engineering is currently root causing this issue and your assistance is greatly appreciated. Seeking vehicles with HFM in a locked state, inoperative, or offline. If unable to reach this person within 15 minutes, then proceed with the necessary repair.

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Contact Us at CAGRIS@Chrysler.com for feedback related ONLY to this GPOP Tech Tip. DO NOT email regarding repair procedures unrelated to this Tech Tip or part order inquiries. Please include the Part Number (s) and Tech Tip Part Description of the Tech Tip you are referencing for our tracking system.