



## VOLKSWAGEN DEALERSHIP COMMUNICATION

Date: December 16, 2015

To: Dealer Principal, Sales Manager, Service Manager, Parts Manager and Warranty Administrator

Subject: Upcoming Emissions Recall 01B2 – Vehicle Emission Control Information Label  
Certain 2016 MY Volkswagen Jetta 1.4L Engine Vehicles (non-Hybrid)

### **IMPORTANT NOTICE TO DEALERS - FOR IMMEDIATE DISTRIBUTION**

We would like to inform you of an upcoming Emissions Recall. Please refer to the attached Campaign Data Sheet for additional information.

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Volkswagen Public Relations.

Volkswagen Customer Protection

Attachment: Campaign Data Sheet (1)



## CAMPAIGN DATA SHEET

<b>CAMPAIGN TYPE</b>		<b>Emissions Recall</b>
<b>SAGA CODE</b>		<b>01B2</b>
<b>MARKET(S)</b>		United States and Canada
<b>AFFECTED VEHICLES</b>		Certain 2016 MY Volkswagen Jetta 1.4L engine vehicles (non-Hybrid)
<b>TOPIC</b>		Vehicle Emission Control Information Label
<b>PROBLEM DESCRIPTION</b>		The Vehicle Emission Control Information Label contains the word "AIR" when it should not. This makes the label non-compliant with Federal Regulations.
<b>CORRECTIVE ACTION</b>		Install a corrected Vehicle Emission Control Information Label.
<b>CUSTOMER NOTIFICATION DATE</b>		January 2016
<b>ELSA VISIBILITY DATE</b>		On or about December 17, 2015
<b>OMD Web VISIBILITY DATE</b>		On or about December 17, 2015
<b>VEHICLE COUNT</b>	<b>TOTAL AFFECTED</b>	<b>USA:</b> 31,009 <b>CANADA:</b> 6,117
	<b>DEALER INVENTORY</b>	<b>USA:</b> 8,563 <b>CANADA:</b> 3,462
	<b>CPO INVENTORY</b>	<b>USA:</b> 0 <b>CANADA:</b> 0
<b>APPROXIMATE REPAIR TIME</b>		Up to 10 TU
<b>PARTS REQUIRED</b>		SEE WORK PROCEDURE
<b>INITIAL PARTS ALLOCATION DATE</b>		On or before December 16, 2015
<b>EXPIRATION DATE</b>		NONE
<b>ADDITIONAL INFORMATION</b>		<p>Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before delivery to consumers</u>.</p> <p><b><u>Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY)</u></b></p> <p>The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. <b>When campaign work is done you must provide the owner with a signed "Vehicle Emission Recall – Proof of Correction" certificate (RC EMISCAVWAU).</b> Certificates can be ordered at no cost online via the Compliance Label Ordering portal.</p>

**IMPORTANT!** To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.