

Technical Service Bulletin



40 Squeaking noises when steering or maneuvering

40 14 40 2023187/4 July 2, 2014. Supersedes Technical Service Bulletin Group 40 number 13-35 dated September 23, 2013 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All	2009 - 2015	All	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
4	-	Revised header data (Added model year)
3	9/23/2014	Revised header data (Added model years)
2	5/14/2012	Revised header data (Added model years)
1	4/29/2010	Original publication

Squeaking noises are heard when the steering wheel is turned or maneuvered. The noises may be more prevalent in wet weather.

Technical Background

The folds of the outer rubber boots on the front axle shafts may come in contact with each other when the steering wheel is turned, causing squeaking noises. These noises are more likely to occur when the vehicle is new. The volume and occurrence of the noise will dissipate after a short break-in period.

Production Solution

Not applicable.

Service

This is a normal condition. Explain the *Technical Background* to the customer.

Do not replace any parts, as replacing parts will not correct the concern. Needlessly replaced parts will be debited.

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Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB (2023187) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.