

Technical Service Bulletin



40 A3 - noises from front lower control arm mounting

40 12 28 2031722/1 December 19, 2012.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A3	2005 -2013	All	NA

Condition

Customer complaint:

Customer may report creaking and squeaking noises from front axle when driving at low temperatures on rough/bumpy/uneven roads.

Workshop findings:

The customer complaint can be reproduced.

Technical Background

The sound comes from the rubber and metal mounting of the front track control arms. The rubber lip of the rubber metal mounting rubs on the collar of the control arm (Figure 1, B). The resulting stick-slip effect creates this sound, which does not affect the service life and function of the components. This is a normal condition.

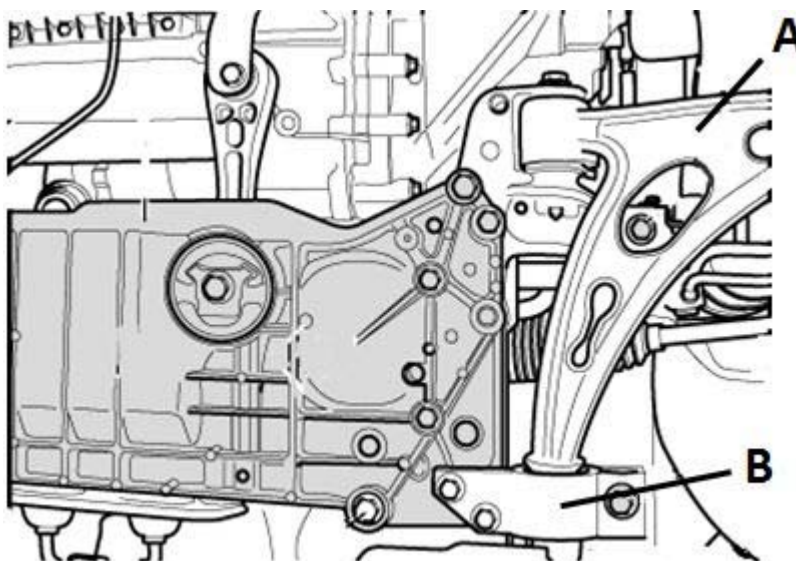


Figure 1. Track control arm (A), and mounting bracket with bonded rubber bushing (B).



Note: Track control arm bushings that are completely cracked through should be replaced.

Production Solution

Not applicable.

Service

Condition described in this TSB is considered normal and does not require repairs. Warranty claims for replacement of components may be rejected.

Warranty

This TSB is informational only and not applicable to any Audi warranty.