



Technical Bulletin

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
E-Golf	2015	All	All	AU_FW900001	AU_FW910277

Condition

87 15 05 June 3, 2015 **2040811**

Vibration or Rattling Noise from Front End or Dash Panel while Driving (PR No.: 9M3)

Customer states:

- Vibration/rattling noises from front end/dash panel after on acceleration
- Vibration/rattling noises from front end/dash panel with AC during idle.
- Vibration/rattling noises from front end/dash panel while driving.

Technical Background

The refrigerant line from the compressor to the condenser of the heat pump has a contact point to the brake line in the area of the plenum chamber partition panel (Figure 1, red ellipse). As a result, the working noise of the air conditioning compressor is transmitted into the vehicle interior.

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Figure 1 (contact point of refrigerant line to brake line)

Production Solution

Introduction of vibration damper in production VIN AU_FW910278.

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Service

Install vibration damper on brake line

- Install the vibration damper (part number 03L 130 118) on the lower brake line in the area of the contact point to the refrigerant line (Figure 2, red arrow).



Figure 2 (example of brake line with vibration damper installed)



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Warranty

To determine if this procedure is covered under Warranty, always refer to the Warranty Policies and Procedures Manual ¹⁾					
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E-Golf	2015	All	All	AU_FW900001	AU_FW910277
SAGA Coding					
Claim Type:	Use applicable Claim Type ¹⁾				
Service Number:	Damage Code	HST		Damage Location (Depends on Service No.)	
8743	0010	--		Use applicable when indicated in Elsa(L/R)	
Parts Manufacturer		E-Golf		WVO ²⁾	
Original Part Number:			5GE907044S		
Labor Operation ³⁾ : Install Vibration Damper			87432399 = 10TU		
Causal Part: Select Labor Operation			87432399		
Diagnostic Time ⁴⁾					
GFF Time expenditure	01500000 = 00 TU max.			NO	
Road Test	01210002 = 00 TU 01210004 = 00 TU			NO	
Technical Diagnosis	01320000 = 00 TU max.			NO	
Claim Comment: Input "As per Technical Bulletin 2040811" in comment section of Warranty Claim.					
¹⁾ Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only ²⁾ Code per warranty vendor code policy. ³⁾ Labor Time Units (TUs) are subject to change with ELSA updates. ⁴⁾ Documentation required per Warranty Policies and Procedures Manual.					



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Required Parts and Tools

Part No:	Part Description	Quantity
03L 130 118	Vibration Damper	1

No Special Tools required.

Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.