Service Information

wiTECH™	**Number: VWI-15-03**
Subject: wiTECH™– Software Download and Installation Instructions	**Date: July 24th, 2015**

Supersedes VWI-14-02 and includes a new Software Release V13.04.18 which allows for easier coding of the WCM Module on MY2009 & MY2010 Routans

Topic:

- wiTECH Desktop Software update to support WCM programing

Year:

- MY2009 & MY2010 Routan

Condition:

- The MY2009 & MY2010 Routan WCM replace has been updated to allow for easier programming using wiTECH Software **V13.04.18**.

1.0 - Introduction

This latest wiTECH Desktop Diagnostic Software is required to support a new Software Flash format and the new mini-pod diagnostic head.

While existing StarMOBILE handheld devices may still be used, a new mini-pod diagnostic head is available for purchase thru Snap-On.

In either case, follow the steps below to complete the installation and configuration.

2.0 - Preparation

☐ Check wiTECH software compatibility: Windows® XP, Windows 7 and Windows 8

☐ Power on the StarMOBILE handheld device.

☐ Connect the StarMOBILE Handheld device to your network or directly hardwire to your computer using an Ethernet Network cable as you would during normal operation.

☐ **For new installations:** Download and install **Adobe AIR** from www.adobe.com

   If wiTECH was previously installed, download the updated wiTECH version and proceed directly to Step 4.0.

☐ **Download** and **Save** the wiTECH V13.04.18 installation file from the following link:

   http://akamai-public.dealerconnect.chrysler.com.edgesuite.net/VW/wiTECH/application/wiTECH_VW_Install_vw13.04.18.exe
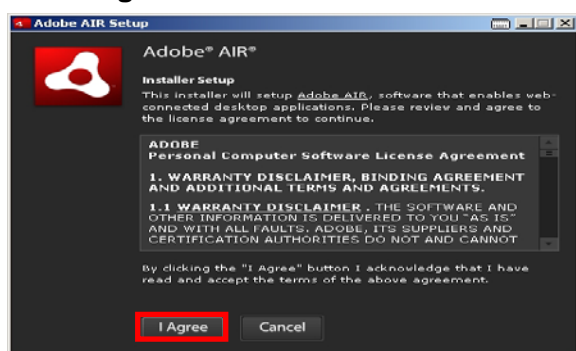
ver1.4

Service Information
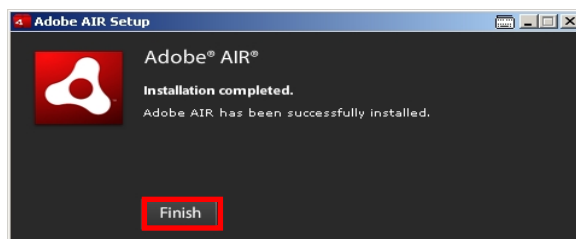
3.0 – Install Adobe AIR

1. Double click the **Adobe AIR** file downloaded to the desktop during the preparation steps for new devices (Section 2.0):
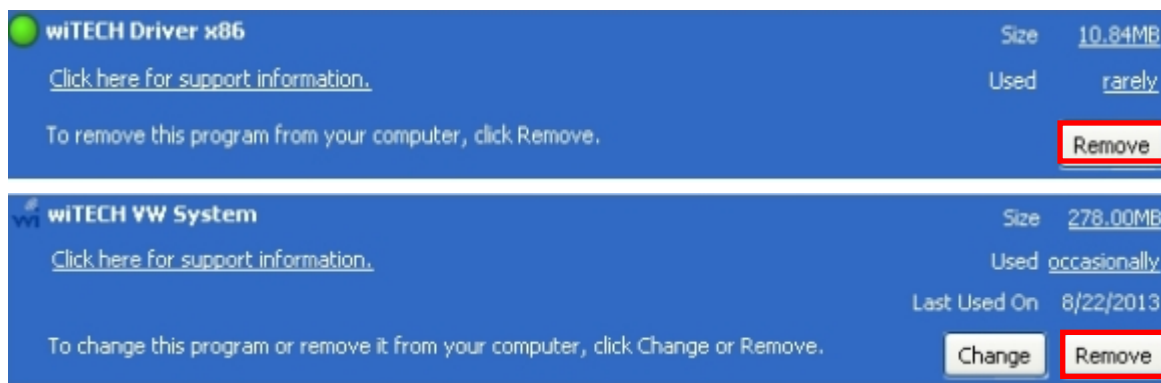

2. Click **I Agree:**
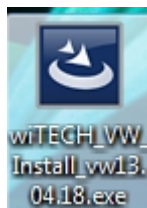

3. Click **Finish:**

4.0 – Install wiTECH

1. Remove all previous wiTECH **System** and **Driver** versions from existing devices where applicable. Go to: **Windows Control Panel > Add/Remove Programs** and remove as illustrated below:
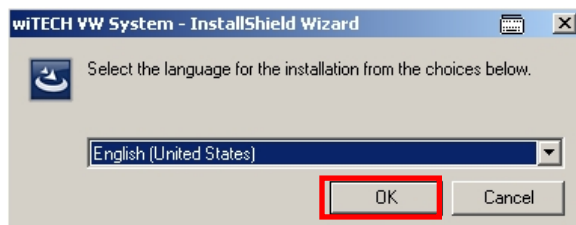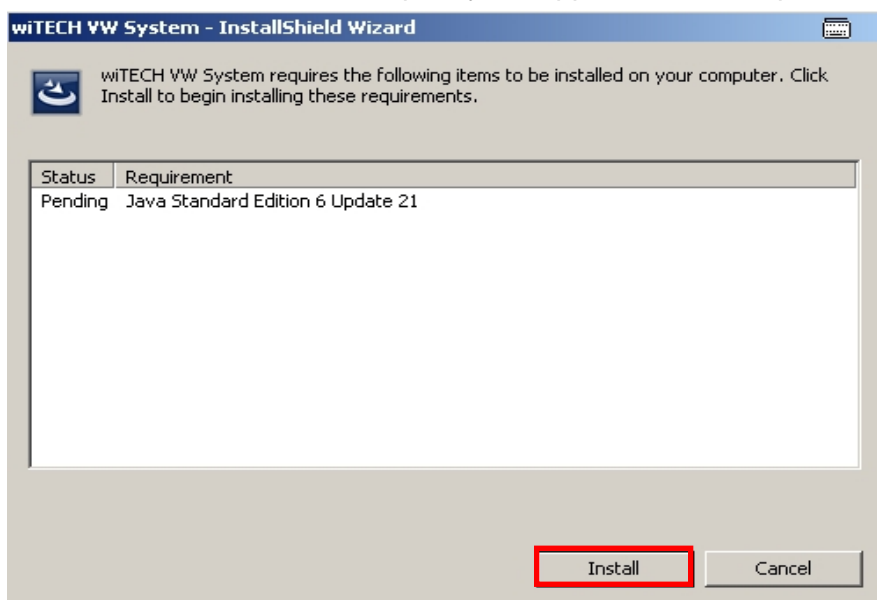
Service Information

2. Double click the **wiTECH** installation file downloaded to the desktop during the preparation steps (Section 2.0):

3. Select **English** and click **OK:**

4. Click **Install:** Note that this step may not appear if Java 6 Update 21 or higher is installed.

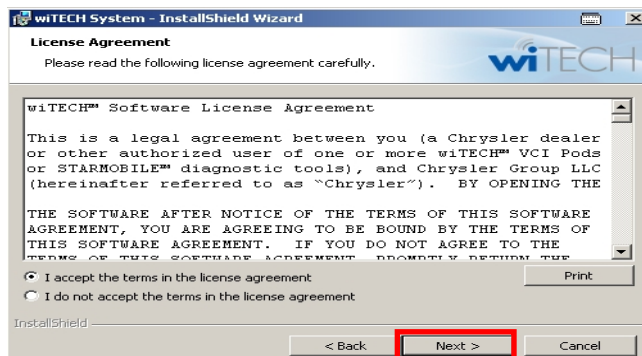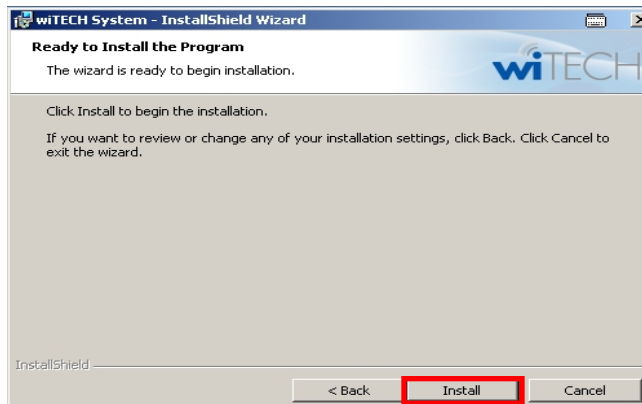No user intervention is needed during the installation routine.

5. Click **Next:**

6. Accept the license terms and select **Next:**

7. Select **Install:**

8. **If** a Windows Security Alert appears after initiating the installation, select **Unblock:**
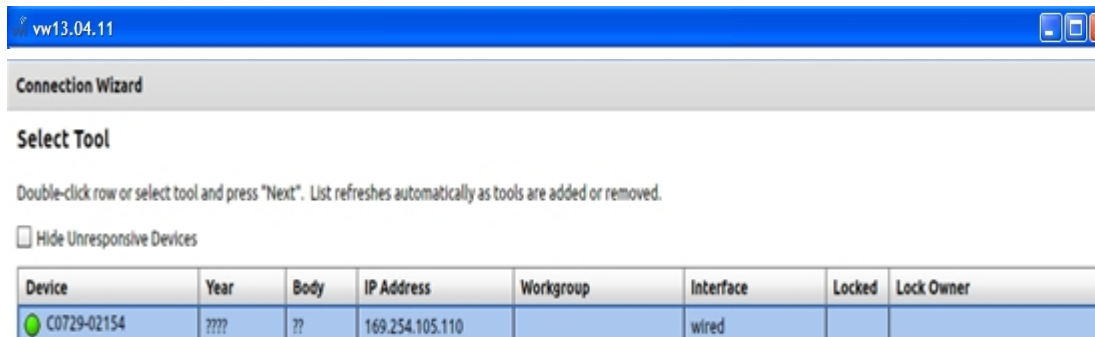

9. Click **Finish:**

5.0 – Opening wiTECH for the first time

1. **Connect the StarMOBILE Handheld device to the dealership network,** or hardwire directly to the computer using an Ethernet Network cable as during normal operation.

2. **Double click** the wiTECH icon on the desktop to open the application:
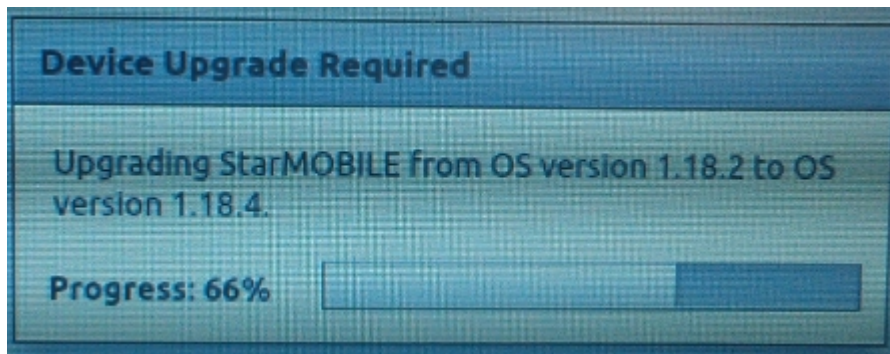

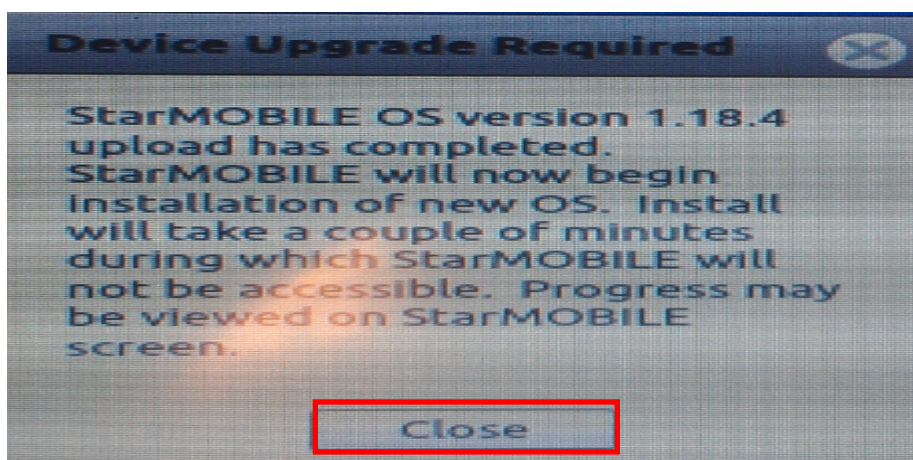3. When the Connection Wizard opens, **double-click** on your device:

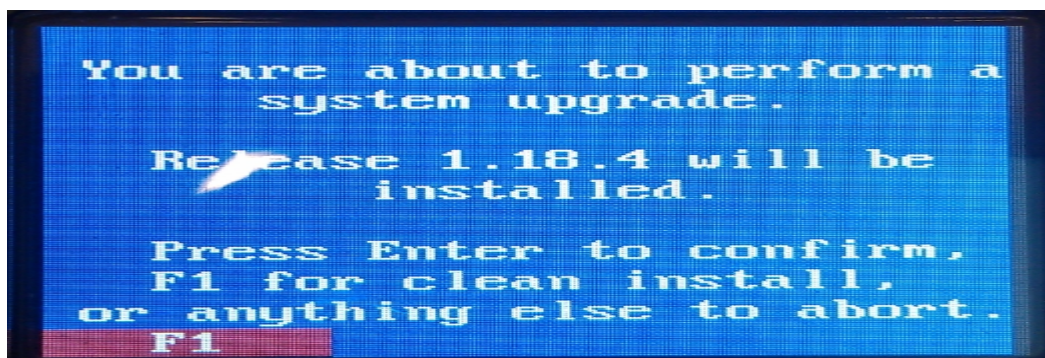| Device	Year	Body	IP Address	Workgroup	Interface	Locked	Lock Owner
● C0729-02154	????	??	169.254.105.110		wired		

Service Information

4. Within a few seconds of connecting to the StarMOBILE Handheld device, the automatic download of firmware 1.18.4 will begin **if your device is not already at this release version. Confirm this by looking at the Release version on the StarMOBILE Handheld device.**

5. Once the download is complete, a confirmation box appears. Click **Close** to begin the update on the StarMOBILE handheld device:

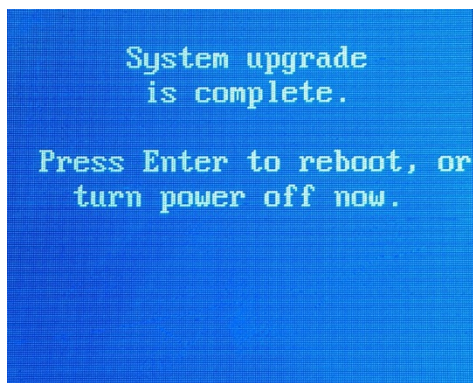**6.** On **the StarMOBILE device**, press the **Enter** key to begin:

An update routine is displayed on the StarMOBILE Handheld device. No user input is required during this time.

7. When complete, press the **Enter** key to reboot **the StarMOBILE device**:

8. When the StarMOBILE device reboots, the latest firmware release is displayed at the top of the screen (currently **1.18.4):**