



# SERVICE BULLETIN

Classification: EL16-013a	Reference: NTB16-034a	Date: October 5, 2017
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## 2015 MURANO; BUZZ NOISE FROM SPEAKERS WHEN SEAT CLIMATE CONTROL HEATER TURNED ON

This bulletin has been amended. The Title and If You Confirm section have been revised. No other changes have been made. Please discard all previous versions of this bulletin.

APPLIED VEHICLE: 2015 Murano (Z52)

### IF YOU CONFIRM

A buzz noise coming from the speakers when:

- The driver seat climate control heater is turned ON.  
**and/or**
- The passenger seat climate control heater is turned ON.

### ACTION

Replace the climate controlled seat control unit.

A = Screws

B = Harness Connectors

- Replace the control unit only for the seat that is making the buzz noise.
- Refer to the Electronic Service Manual (ESM), section SE-Seat, for replacement information.

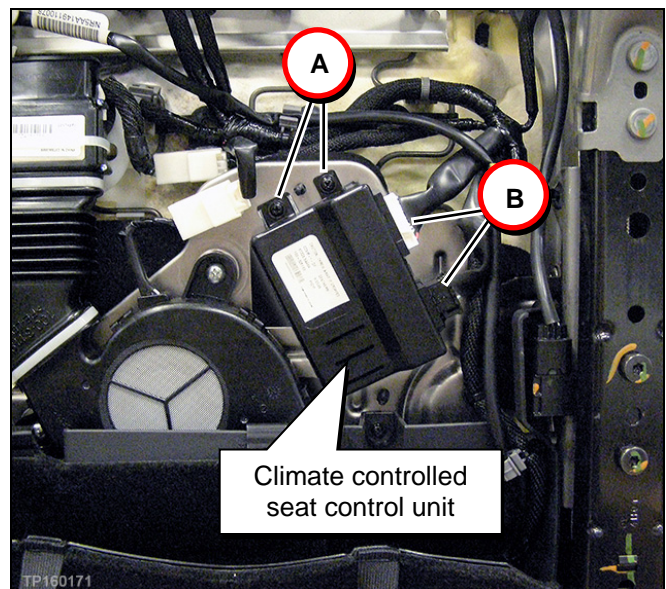


Figure 1

Nissan Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

**PARTS INFORMATION**

DESCRIPTION	PART NUMBER	QUANTITY
CONTROL BOX Climate Controlled Seat Control Unit (Driver Side or Passenger Side)	873D6-5AA6A	1



Figure 2

**CLAIMS INFORMATION**

Submit a Primary Part (PP) type line claim using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
Replace fan control unit – one side	873D6-5AA6A	VH11AA	ZE	32	(1)

(1) Refer to the Nissan Online Warranty Flat Rate Manual for the flat rate time.

**NOTE:** If both sides are needed, claim on separate repair lines.

