

Technical Service Bulletin



91 Audi drive select, cruise control, navigation, Bluetooth, or voice recognition is not available

91 15 25 2042506/1 November 17, 2015.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|------------|-------------|-----------|----------------------------|
| A3 | 2015 - 2018 | All | Not Applicable |
| TT, A6, A7 | 2016 - 2018 | All | Not Applicable |

Condition

The customer complains of one or more of the following conditions:

- Audi drive select functions cannot be selected (Figure 1).
- Cruise control does not work (in A3 or TT only)
- Navigation is not activated (Figure 2).
- Bluetooth is unavailable.
- Voice recognition is unavailable (in all cars except A3 cabriolet. For A3 cabriolet, see TSB 2038136).



Figure 1. Audi drive select functions unavailable and greyed-out.

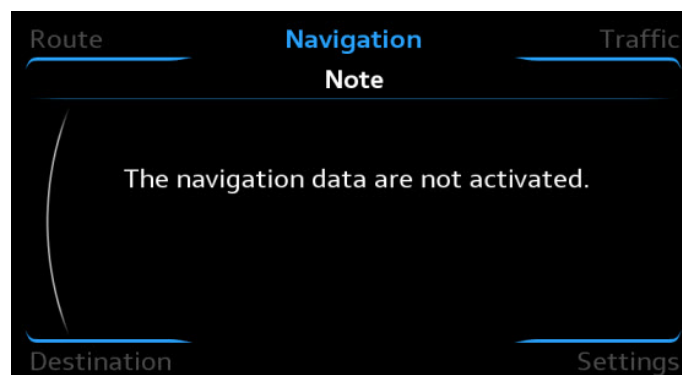


Figure 2. Navigation not activated message.

Technical Background

Audi drive select, cruise control, navigation, Bluetooth, and voice recognition are functions controlled by activation keys, which are obtained through the SVM Recovery Activation test plan.

The following scenarios can cause the issues listed in the *Condition*:

- Replacement of the data bus diagnostic interface (Gateway), J533 (address word 19), without running the SVM Recovery Activation test plan, or if the test plan fails.
- Replacement of the information electronics control module 1 (MMI), J794 (address word 5F), without running the SVM Recovery Activation test plan, or if the test plan fails.
- Replacement of the complete lock set in the vehicle without running the SVM Recovery Activation test plan, or if the test plan fails.

Production Solution

Not applicable.

Service

In ODIS, run the SVM Activations test at *FLASH >> START FLASH >> SVM Activations >> PERFORM TEST >> -2- Obtain existing activations from server for replacement control module* (Figure 3). When prompted, select “restore existing activations.”

If the complaint persists, reset terminal 30 (for five minutes), then disconnect ODIS, roll the windows up, and lock the car to allow the vehicle systems to go to sleep. Allow the vehicle to sit for at least two minutes before turning on the ignition.

If the issue cannot be resolved, contact TAC.

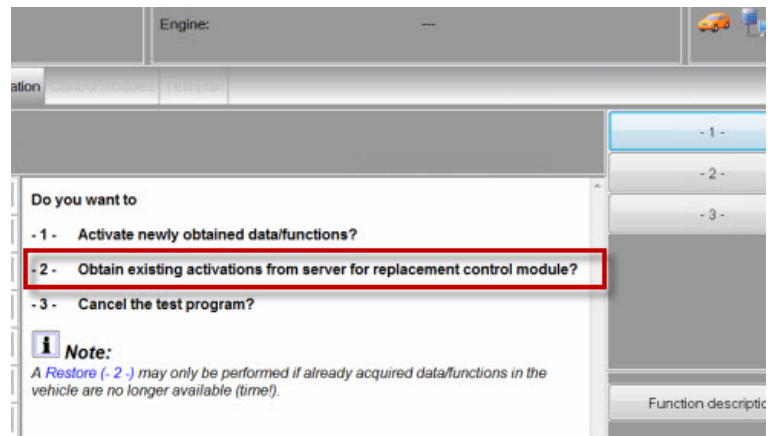


Figure 3. Obtain existing activations from server for replacement control module?

Warranty

This TSB is informational only and not applicable to any Audi warranty.



Additional Information

All parts and service references provided in this TSB (2042506) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.