

Audi of America, Inc.



Date: November 09, 2015

To: Audi Dealer Principal, Service Manager, Warranty Administrator, Sales Manager & Parts Manager

From: Audi Customer Protection

Subject: Upcoming Emissions Service Action 17F9
Crankcase Pressure Regulating Valve
Certain 2011-2014 MY Audi Vehicles with 2.0L TFSI Engine

We would like to inform you of an upcoming Emissions Service Action. Please refer to the attached Campaign Data Sheet for additional information.

Audi of America, Inc.
3800 Hamlin Road
Auburn Hills, MI 48326
+1 248 754 5000
www.audiusa.com

Dealers must ensure that every affected inventory vehicle has this campaign completed before delivery to consumers.

If you have any questions or require additional assistance, please contact Warranty. As always, any press inquiries should be directed to Audi Public Relations.

Audi Customer Protection

Attachment: Campaign Data Sheet (1)



Audi

CAMPAIGN DATA SHEET

CAMPAIGN TYPE	Emissions Service Action	
SAGA CODE	17F9	
MARKET(S)	United States and Canada	
AFFECTED VEHICLES	Certain 2011-2014 MY Audi Vehicles with 2.0L TFSI engine	
TOPIC	Crankcase Pressure Regulating Valve	
PROBLEM DESCRIPTION	On certain Audi vehicles with 2.0L TFSI engine, the diaphragm of the crankcase pressure regulating valve may have been damaged.	
CORRECTIVE ACTION	Inspect and, if necessary, install a repair kit for the crankcase pressure regulating valve.	
CUSTOMER NOTIFICATION DATE	On or about November 20, 2015	
ELSA VISIBILITY DATE	On or about November 10, 2015	
OMD Web/VISIBILITY DATE	On or about November 10, 2015	
VEHICLE COUNT	TOTAL AFFECTED	USA: 174,500 CANADA: 27,600
	DEALER INVENTORY	USA: 0 CANADA: 0
	CPO INVENTORY	USA: 1,292 CANADA: 197
APPROXIMATE REPAIR TIME	Up to 30 TU	
PARTS REQUIRED	SEE CAMPAIGN WORK PROCEDURE	
COMPLETION FACTOR/REPLACEMENT RATE (TARGETED ALLOCATION INFORMATION)	0.95	
PROJECTED DEALER RETURN BLOCK DATE	August 23, 2016	
INITIAL PARTS ALLOCATION DATE	November 05, 2015	
EXPIRATION DATE	NONE	
ADDITIONAL INFORMATION	<p>The Targeted Allocation program will be used in support of this campaign.</p> <p>Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before delivery to consumers</u>.</p> <p>Requirements for Emissions Campaigns Having Customer Notification (CALIFORNIA ONLY): The California Air Resources Board and the Department of Motor Vehicles (DMV) require emissions-related campaigns to be completed prior to vehicle registration renewal. When campaign work is done you must provide the owner with a signed “Vehicle Emission Recall – Proof of Correction” certificate (RC EMISCAVWAU). Certificates can be ordered at no cost online via the Compliance Label Ordering portal.</p>	

IMPORTANT! To ensure that ALL of your personnel are aware of this action before receiving questions from any customer, please share this information with ALL personnel who have campaign-related responsibilities, including service writers, technicians, parts employees, warranty administrators, etc. See the campaign circular on Elsa for the most current repair information. Refer to the campaign circular for complete repair and claiming instructions.