

Technical Service Bulletin



74 Front seat side trim loose or broken

74 15 22 2042470/1 December 1, 2015.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TT	2016	All	Not Applicable

Condition

The trim on either side of the front seat backrest is loose or broken (Figure 1, Figure 2, and Figure 3).



Figure 1. Outer front seat side trim loose.



Figure 2. Inner front seat side trim loose.



Figure 3. Front seat side trim cracked.

Technical Background

The material used in the construction of the trim pieces is of insufficient strength and can break under normal use.

Production Solution

The front seat backrest trim strips have an improved material.

The latest improved version of the trim is marked on the inside of the trim with "15S" (Figure 4).



Figure 4. Location of the 15S version marking on the trim.

Service

1. Replace both side trim pieces of the affected seat only.
2. Replace loose or broken trim strips with replacement parts marked with "15S", following the instructions in Elsa at: *Body>>Body Interior>>74 Seat Upholstery, Covers>>Front Seat Covers and Cushions>>Backrest Cover and Cushion, Removing and Installing>> Backrest Cover and Cushion, Removing and Installing, Super Sport Seat.*



Note:

If a piece of trim has broken off, locate and remove the broken piece before reassembly. If the broken piece is not removed, it may cause a rattle noise.

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Warranty

Claim Type:	Use applicable claim type. If vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	7216		
Damage Code:	0010		
Labor Operations:	Front seat remove+reinstall	7201 1900	50 TU
	Outer trim remove+reinstall	7216 1900	30 TU
	Inner trim remove+reinstall	7216 1950	10 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	No allowance	0 TU
	Road test after service procedure	No allowance	0 TU
	Technical diagnosis at dealer's discretion (Refer to Section 2.2.1.2 and Audi Warranty Online for DADP allowance details)		
Claim Comment:	As per TSB #2042470/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Part Number	Part Description	Quantity
Because of the numerous trim part number and trim color variations, it is imperative that the correct part numbers are looked up in ETKA using the VIN.		

Additional Information

All parts and service references provided in this TSB (2042470) are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.