

Technical Service Bulletin



45E1 UPDATE – ESP Control Module Software Update (NVLW)

October 6, 2015

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q3	2016	See Campaign/Action screen in Elsa	None

Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

On Audi Q3 vehicles manufactured within a specific period, in rare situations the ESP control module may cause an excessive amount of current to be drawn from the battery after the vehicle has been parked. This may lead to the battery charge level being reduced.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **45E1** code in the Elsa Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

Technical Background

On Audi Q3 vehicles manufactured within a specific period, in rare situations the ESP control module may cause an excessive amount of current to be drawn from the battery after the vehicle has been parked. This may lead to the battery charge level being reduced.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Connect battery charger and confirm it is charging at least 13V with a voltmeter.
3. Ensure scan tool is communicating to the vehicle via USB cable and not Bluetooth.
4. Using Audi Flashing, update the ESP Control module using the SVM action code as listed in the table below.

Old Software Part Number	Old Software Version	New Software Part Number	New Software Version (or higher)	SVM Action Code
5N0614109CD	0012	5N0614109CF	0013	45E1A100

NOTE

If the Bluetooth wireless VAS 5054A transmitter head is used in conjunction with a VAS tester, the transmitter head **MUST BE** connected with a USB cable to the tester.

WARNING

The Bluetooth function of the scan tool **MUST BE PHYSICALLY SWITCHED OFF** prior to performing this update. <See pictures>



VAS 6150 & VAS 6150A
(Front panel behind handle)



VAS 6150B
(Middle right side behind WIRELESS door)



VAS 6160/-VPC
(Upper left side behind SC/EX door)



Warranty

Claim Entry Instructions

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action *open on the day of repair* to the repair order.

If customer refused campaign work or vehicle is out of the specified warranty parameter for this Update:

- ✓ U.S. dealers: Submit the request through Audi Warranty Online under the Campaigns/Update option.
- ✓ Canada dealers: Fax repair order to Warranty at (905) 428-4811.

Service Number	45E1	
Damage Code	0099	
Parts Vendor Code	002	
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90	
Causal Indicator	N/A	
Vehicle Wash/Loaner	Do not claim wash/loaner under this action	
Criteria I.D.	8U	
	Connect battery charger. Labor operation: 2706 8950	10 T.U.
	-OR- Update software. Labor operation: 4562 2599	Time stated on diagnostic protocol (Max 35 T.U.)

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- Additional Actions** Some of the affected vehicles may be involved in additional Actions. Please check your Elsa Campaign/Action Information screen so that any *additional required work can be done simultaneously.*
- Verifying Vehicle Eligibility** To verify vehicle eligibility for this Update, *always* check the Elsa Campaign/Action Information screen. The Elsa system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.
- Help for Claim Entry** For questions regarding claim entry, contact Audi Warranty.
- Required Customer Notification** Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check Elsa for the most current version of this document.