



# Warranty Policies and Procedures Bulletin

**Audi Warranty**

**Number: AWA-13-03**

**Subject: Engine Exhaust Flap Limited Warranty Extension**

**Date: Mar 14, 2013**

**Dealers: United States and Puerto Rico**

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective: Reception Date March 14, 2013

## Engine Exhaust Flap Limited Warranty Extension

As part of Audi's ongoing commitment to our environment, Audi is extending the Emissions Control Systems Warranty for engine exhaust flap replacement under specific conditions to 10 years or 120,000 miles, whichever occurs first, from the vehicles' original in-service date for certain 2010-2012 Model Year Audi A3 2.0L TDI® Clean Diesel Engine Vehicles with Engine Code CBEA. The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service. The warranty extension is fully transferable to subsequent owners.

Audi has determined that under specific conditions, certain deficiencies affecting the engine exhaust flap on a TDI® Clean Diesel Engine vehicle could make the engine exhaust flap susceptible to degraded performance. If this happens, the Malfunction Indicator Lamp (MIL) on the instrument cluster may illuminate due to the presence of specific fault codes caused by a faulty engine exhaust flap. Audi will diagnose and replace the engine exhaust flap at no cost to a customer as long as the vehicle is within the time and mileage limits of the warranty extension.

*Note: Other conditions unrelated to this issue may cause the MIL to illuminate. This warranty extension does not cover diagnosis and repair for these other unrelated conditions.*

### What is covered under this Warranty Extension

This warranty extension covers only the diagnosis and replacement of the engine exhaust flap for the applicable vehicles.

### What is not covered under this Warranty Extension

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified parts, or parts that alter the performance of the engine, engine controls, or exhaust system, such as the installation of engine management components (chipped" or "tuned" ECMs) not approved by Audi.
- ▶ Other conditions *unrelated* to the engine exhaust flap that may cause the MIL to illuminate. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. Any repairs that are (1) necessary for proper diagnosis of these conditions or (2) required to bring the vehicle's emission system up to factory specifications are not covered by this warranty extension.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect as well as repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications are not covered by this warranty extension.

### Claim Processing

**Claim Type: 110      SN: 2671      Damage code: 0017**

**Warranty Key: U16 Exhaust Flap EXT 10/120,000 US ONLY** is assigned in ElsaWeb to identify vehicle eligibility.

Reimbursement is applicable only to the repairs described in this Warranty Bulletin.

Contact Audi Warranty for questions or concerns: 866.677.2834 or AudiWarranty@Audi.com.