

Technical Service Bulletin



57 Remote key malfunction - Repair Authorization

57 13 84 2024463/7 February 28, 2013. Supersedes Technical Service Bulletin Group 57 number 12-72 dated September 24, 2012 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
All Audi	2014	All	All

Condition

REVISION HISTORY		
Revision	Date	Purpose
7	-	Revised header data (Changed to MY14)
6	9/24/2012	Revised header data
5	8/24/2012	Revised header data
4	5/14/2012	Revised header data (Changed model year)
3	9/27/2011	Revised header data (Added vehicle type)
2	8/15/2011	Revised header data
1	9/28/2010	Original publication

One of the following conditions is present:

- Keyless entry is inoperative.
- Remote range is poor.
- Audi Advanced key is inoperative.

Technical Background

High early warranty information related to inoperative remote keys necessitates this repair authorization.

Through our combined efforts and cooperation, we will be able to raise the level of Audi quality and overall customer satisfaction.

Production Solution

Not applicable.

Service

1. Verify customer concern.
2. Create a ticket using the Technical Assistance Center (TAC) System in ElsaWeb.
3. Activate the TAC ticket promptly by calling the TAC for further instruction before proceeding with any repairs.

Warranty

This TSB is informational only and not applicable to any Audi warranty.

Additional Information

All parts and service references provided in this TSB are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.