

# Technical Service Bulletin



## 4716 UPDATE – Brake Noise (NVLW)

August 6, 2013

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
TTRS	2012 – 2013	See Campaign/Action screen in ElsaWeb	None

## Condition

This Update has been proactively released to prevent the following condition from occurring in the vehicle:

On Audi TTRS vehicles manufactured within a period brake noise may be present from the front brakes.

This Update is in effect until removed.

Vehicle must meet all of the following criteria:

- Procedure is valid only for vehicles that show the **4716** code in the ElsaWeb Campaign/Action Information screen on the day of repair.
- Vehicle must be within the New Vehicle Limited Warranty.
- Procedure must be performed within the allotted time frame stated in this Technical Service Bulletin.
- Procedure must be performed on applicable vehicles in dealer inventory prior to sale.

## Technical Background

On Audi TTRS vehicles manufactured within a period brake noise may be present from the front brakes.

## Service

Replace the front brake rotors, calipers and brake pads with kit 8J0 698 996.

Kit 8J0 698 996 contains:

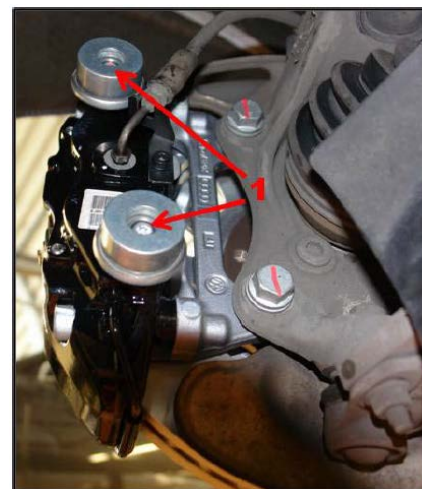
Name	Part Number	Qty
Caliper – Left	8J0 615 107A	1
Caliper – Right	8J0 615 108A	1
Damper	8J0 615 431	4
Brake wear indicator harness	8J0 615 437	1
Brake pads	8J0 698 151K	1
Brake rotor	8J0 615 301F	2
Screw for dampers	N 105 103 01	4
Bolt for brake rotor	N 106 483 01	2
Bolt for caliper	N 908 768 02	4

- Refer to *Repair Manual* >> *Chassis* >> *Brake System* >> 46 *Mechanical Components* >> *Removal and Installation*



### Tip:

- Ensure the brake pads are installed in the correct location.
  - The arrow must point in the direction of rotation of the brake disc.
  - The film must be removed before installing the brake pads.
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- Install the dampers <1> on the new caliper with bolt N10510301 and torque to 10 Nm.



# Technical Service Bulletin



## Warranty

<b>Update Time Requirements/ Reimbursement</b>	To ensure prompt and proper payment, be sure to immediately enter the applicable reimbursement code listed below upon completion of the repair work. Claims will be paid only for vehicles that show the <b>4716</b> code in the ElsaWeb Campaign/Action Information screen on the day of repair.		
<p><b>4716 Saga Claim Entry Procedure</b></p> <p>Check ElsaWeb to determine whether Update <b>4716</b> is open.</p> <p><b>Service No.:</b> 4716  <b>Damage Code:</b> 0099  <b>Parts Manufacturer - Removed part:</b> 002</p> <p><b>Claim Type</b></p> <p>Sold vehicle = 7 10                  Unsold vehicle = 7 90</p> <p><b>Saga Accounting Instructions</b></p>			
<b>Criteria ID</b>	<b>Repair operation</b>	<b>Labor Operation Number</b>	<b>TU</b>
8J	4739 4299	Install repair kit	150
<b>Criteria ID</b>	<b>Part Number</b>	<b>Part Description</b>	<b>Quantity</b>
8J	8J0698996	Repair Kit	1
	B 000750M3	Brake Fluid	1
<p>There is no reimbursement for vehicle wash or loaner vehicle.</p> <p><b>If the vehicle is outside of the specified warranty period, the customer has the option to pay for the repair.</b></p> <p><i>If the customer agrees to pay for the repair:</i></p> <p>Fax the information to (248) 754-5093 and provide VIN, applicable Service Number, Customer Info, Dealer Number and Date.</p>			

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- Additional Actions** Some of the affected vehicles may be involved in additional Actions. Please check your ElsaWeb Campaign/Action Information screen so that any *additional required work can be done simultaneously*.
- Update Verification** For verification, *always* check the ElsaWeb Campaign/Action Information screen. The ElsaWeb system is the *only* binding inquiry and verification system; other systems are not valid and *may result in non-payment* of a claim.
- Help for Claim Input** For questions regarding claim input, contact the Warranty Helpline.
- Required Customer Notification** Inform your customer in writing by recording on the Repair Order any and all work that was conducted on the vehicle, including any and all updates completed under this Update.

## Required Parts and Tools

Part Number	Part Description	Quantity
8J0698996	Repair Kit	1
B 000750M3	Brake Fluid	1

- Properly destroy and dispose of removed parts in accordance with all state and local requirements, unless otherwise indicated and/or requested through SAGA.
- If you have exhausted your allocated parts and you require additional parts for vehicles affected by this Update but have exceeded your Upper Order Limit, please submit your requests for additional parts via email to [upperorderlimits@audi.com](mailto:upperorderlimits@audi.com). Be sure to include the affected VINs with your order. Prior to submitting your request, ensure that each vehicle has the **4716** code open in ElsaWeb. Your order will be reviewed and processed accordingly.

## Additional Information

All parts and service references provided in this Update are subject to change and/or removal. Always check with your Parts Department and service manuals for the latest information.