

# Audi of America, Inc.



Date: August 02, 2013

To: Audi Dealer Principal, Service Manager, and Parts Manager

From: Audi Product Compliance

Subject: Upcoming Update 4716  
Model Year 2012 – 2013 Audi TTRS  
Brake Noise

Dear Audi Dealer Principal, Service Manager, and Parts Manager:

This communication is to inform you of Update **4716**.

**What vehicles are affected?**

There are 815 Audi vehicles affected in the U.S. by this Update.

Of the affected vehicles, the following are in dealer inventory:

New Vehicle Inventory: 809

CPO Inventory: 10

**What is the issue?**

On Audi TTRS vehicles manufactured within a period brake noise may be present from the front brakes.

**What does the repair procedure involve?**

Install updated brake components.

**When will the Update be available?**

Update 4716 will be visible in ElsaWeb and ServiceNet on or about August 6, 2013.

Please refer to the ElsaWeb campaign/action screen for confirmation of whether the update applies to each specific vehicle. Additionally, Update 4716 is posted on ElsaWeb and ServiceNet for additional information and complete repair instructions.

Consistent with general Audi corporate policy governing Updates, Audi is not notifying consumers. (Updates differ from recalls and service actions; consumers are notified in writing of recalls and service actions.) Each vehicle should be completed when it is in to the dealer for maintenance or any other service visit. Dealer stock vehicles **cannot, however, be delivered** to consumers until the Update is completed.

To identify any vehicles in your inventory that are affected by this Update, please run the "New and CPO Inventory Open Campaign/Action Listing" report from the AIM system.

Please ensure that every affected vehicle gets the update before delivery to consumers. Your effort is integral in reaching the highest quality expectations of Audi customers.

Thank you for your cooperation and assistance in this important matter.

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