

Warranty Policies and Procedures Bulletin

Audi Warranty

Number: AWA-13-07

Date: Aug 14, 2013

**Subject: Engine Cylinder Head Secondary Air Ports
(Carbon Buildup Removal) Limited Warranty Extension
Dealers: United States and Puerto Rico**

This document modifies the Audi Warranty Policies and Procedures Manual.

Effective: Reception Date Aug 13, 2013

Engine Cylinder Head Secondary Air Ports (Carbon Buildup Removal) Limited Warranty Extension

As part of Audi's ongoing commitment to our environment, Audi is extending the Emissions Control Systems Warranty to cover cleaning of the engine cylinder head secondary air ports to remove carbon buildup under specific conditions to 10 years or 120,000 miles, whichever occurs first, from the vehicle's original in-service date for certain 2009-12 Model Year Audi vehicles with 3.2L engine, and certain 2009-2013 Model Year Audi vehicles with 3.0T engines. The vehicle's original in-service date is defined as the date the vehicle was delivered to either the original purchaser or the original lessee; or if the vehicle was first placed in service as a "demonstrator" or "company" car, on the date such vehicle was first placed in service. The warranty extension is fully transferable to subsequent owners. Audi has determined that under certain driving conditions, carbon buildup can occur in the engine cylinder head secondary air ports. Due to the presence of specific fault codes caused by this carbon buildup, the Malfunction Indicator Lamp (MIL) on the instrument cluster may illuminate. The MIL is part of the on-board diagnostic system. In some locales, an illuminated MIL could cause the vehicle to fail an IM emissions inspection, vehicle registration application could be denied. Audi will diagnose, and if necessary clean the engine cylinder head secondary air ports to remove the carbon buildup at no cost to the customer as long as the vehicle is within the time and mileage limits of the warranty extension.

Note: Other conditions unrelated to this issue may cause the MIL to illuminate. This warranty extension does not cover diagnosis and repair for these other unrelated conditions.

What is covered under this Warranty Extension

This warranty extension covers only the diagnosis and cleaning of the cylinder head secondary air ports to remove the carbon buildup. Reimbursement is applicable only to the repairs described in this Warranty Bulletin.

What is not covered under this Warranty Extension

- ▶ Any damage or malfunctions caused by installation of non-EPA or non-CARB certified parts, or parts that alter the performance of the engine, engine controls, or exhaust system, such as the installation of engine management components ("chipped" or "tuned" ECMs) not approved by Audi.
- ▶ Other conditions *unrelated* to carbon buildup in the engine cylinder head secondary air ports that may cause the MIL to illuminate. These conditions may require repairs that are needed for proper diagnosis of the underlying condition. Any repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications are not covered by this warranty extension.
- ▶ Damage or malfunctions caused by outside influence, such as damage due to an accident, or vehicle misuse or neglect as well as repairs that are (1) necessary for proper diagnosis of these other conditions or (2) required to bring the vehicle up to factory specifications are not covered by this warranty extension.

Warranty Extension Coverage Limitations: The warranty and maintenance information that came with the vehicle contains information on the limited warranties applicable to the customer's Audi model. The customer should read these limited warranties carefully to determine their warranty rights and obligations, as this information also applies to the coverage provided to customers in this warranty extension.

Claim Processing: Claim Type – 1EB SN - 2644 Use for full duration of coverage – New Vehicle Limited Warranty (NVLW) and Warranty Extension.

Warranty Key: U19 SecAirChg EXT 10/120,000 US ONLY is assigned in ElsaWeb to identify vehicle eligibility.