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**Sent on** 09 09 2014 **Expires on** 09 23 2014  
**From** Parts and Service Division  
**Subject** Request for Parts: 2012-2013 CR-V Engine Coolant

**To:** All Honda Service Managers/Advisors  
**From:** Technical Research & Support Group  
**RE:** Request for Parts: 2012-2013 CR-V Engine Coolant

This message is solely directed to Honda dealership personnel; please handle accordingly.  
Print this *iN* message and provide a copy to the Shop Foreman and all Service Consultants.

**Background**

American Honda (AHM) would like to collect 250ml of engine coolant from certain healthy 2012-2013 CR-Vs, which fit the criteria listed below.

**Qualifiers**

AHM is interested ONLY if the vehicle meets the following requirements:

1. VIN must start with 5J6.
2. All 2012 2WDs & 4WDs are accepted.
3. 2013 2WDs up to 5J6RM3H..DL030139 & 2013 4WDs up to 5J6RM4H..DL065948.
4. No previous repairs that led to new coolant being added to the cooling system such as:
  - a. Radiator replacement
  - b. Heater core replacement
  - c. Heater box replacement
  - d. Water pump replacement
  - e. Thermostat replacement
  - f. Engine repairs where coolant was drained.
  - g. Cooling system flushes
  - h. Accident damage repairs where new coolant was added.

**Action Required**

If you have or know of such a vehicle, please call Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.

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