

SSM 46861	<p>Some 2016-2017 Ford and Lincoln vehicles with SYNC 3 may intermittently display an overhead image of a vehicle in the center of the SYNC touchscreen with no obstacle detection grids or warning chimes. SYNC may appear unresponsive when the overhead vehicle image is displayed. The vehicle image may intermittently display after shifting out of reverse or turning the vehicle off when in reverse. To recover the screen, perform any one of the following actions: touch the SYNC screen anywhere outside the vehicle image pop-up box, safely shift the vehicle into and out of reverse, or perform a complete ignition cycle (key off, open and close the driver's door then wait 5 minutes). If this does not resolve the concern, do not attempt any repairs at this time. Engineering is investigating, monitor OASIS for updates.</p>
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