

Solution K84262037 Tuesday, December 5, 2017 9:12:02 PM CET

Solution

Title (customer effect)	Mack Chassis - Equipped With A Variable Geometry Turbo (VGT) - Oil Leakage From Turbo / Oil Or Oil Residue Observed in Charge Air System
Cause	Issues with the Charge Air System may result in the presence of oil in the Charge Air Cooler (CAC) or intake piping.
Solution	If oil is found in the Charge Air System or the Turbo Compressor Outlet, the turbo should not be condemned immediately.
	1. Review <u>SNM15-012</u> and follow all guidelines outlined.
	2. Ensure that the turbo itself has not experienced a failure aside from the oil leakage.A major oil leak from the turbo would more likely be an internal failure.
	3. Check repair history and verify that there were no previous failures that could have left oil residue in the system.
	4. If the issue persists following repairs or there are no issues found from SNV guidelines, further diagnostics will need to be performed to determine the source of the oil.
Solution visibility	Dealer distribution
Function(s)/compon	ent(s) affected
Function affected	engine, Turbocharger
Function Group	
Function Group	255 turbocharger
Customer effect	
Main customer effect	soot , regeneration , fluid , smoke , diagnostics/methodology , efficiency/abnormal behavior
Fluid problem	leak
Fluid implicated	oil
Lights/Messages on information display	oil
Administration	
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Status	Published
Average score	3
Number of scores	1
Variantes Kola	
DPX - ENGINE TYPE	ENG-VE11 - 11 L. VOLVO ENGINE , ENG-VE13 - 13 L. VOLVO ENGINE , ENG-VE16 -16 L. VOLVO ENGINE
KTX - ENGINE EMMISION CONTROL	EM-USA10, EM-USA14
NA_MACK_Vehicle_R	ange
NA_MACK_Vehicle_Ran ge	Cabover, LR, LEU, MRU, Conventional, Anthem, CHU, CXU, GU, TD
Engine family	
Engine family	MP7, MP8, MP10
Emission Standard	
Emission Standard	2018, OBD2017, US17 GHG, US16, US15, US07, US10, US13 OBD, US14 GHG