

Product Quality and Service Support, Quality Compliance Published November 2, 2017 Approved By: Tom Trisdale, General Manager – Field Action & Liaison Toyota Motor Sales, USA, Inc. 6565 Headquarters Drive Plano, TX 75024 (469) 292-4000

To: All Toyota Dealers

From: Product Support Division

## \*\*UPDATED Dealer Letter and FAQ Available on TIS\*\*

Special Service Campaign H0P – Remedy Notice
Certain 2017 Model Year Yaris Vehicles
Instrument Panel Wire Harness

- The remedy is now available for vehicles involved in Phase 2 (vehicles equipped with a manual transmission).
- The Warranty Reimbursement Procedure in the Dealer Letter has been updated with an Op Code applicable to Phase 1 vehicles (vehicles equipped with an automatic transmission) which are inspected and found to be NOT affected.

Refer to the UPDATED Dealer Letter and FAQ on TIS for additional information.

Thank you for your cooperation. TOYOTA MOTOR SALES, U.S.A., INC.