

Tech Tips

TT 72-12-02

Date: November 2, 2013

2011-2012 Touareg – Front Seat Backrest is in a Different Position When Re-entering the Vehicle

February 1, 2013: Update to information.

Customer concern of seat backrest in a different position when re-entering the vehicle may be caused by customer contacting backrest adjustment switch while exiting the vehicle. To prevent contact with switch, install updated switch trim panel with added cover over backrest adjustment switch as shown below. Backrest adjustment knob must also be replaced with part number 7P6959817B QWA (left) and 7P6959818B QWA (right). Be aware that the trim panel part number is based on vehicle trim level. Part numbers are as follows:

7P6.882.515E (driver side) / 7P6 882 516E (passenger side) Sport trim level (8-way seat)

7P6.882.515D (driver side)/ 7P6 882 516D (passenger side) Lux, Executive and Hybrid trim levels (12-way seat)



8-way seat trim

12-way seat trim