



Tech Tips

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2000-2013 All Vehicles – Technician Helpline Vehicle Check Sheets

When it becomes necessary to open a VW Technician Helpline VTA case while performing diagnosis for a diesel particulate filter, manual transmission repair, or turbocharger concern, it is recommended to complete the related worksheet/check sheet before calling.

Worksheets/Check Sheets are available on ServiceNet under Technician References>Technician Helpline>Worksheets/Check Sheets (US).

Worksheet/Check Sheet must be scanned and attached to VTA or faxed to (800) 403-4710 with the VTA access code clearly readable on sheet.