



Service Bulletin

File in Section: -

Bulletin No.: 17-NA-230

Date: July, 2017

INFORMATION

Subject: McGard Branded Wheel Lock Kits Key Fractures

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick Cadillac Chevrolet GMC	GM Passenger Cars and Trucks	2017	2018			All	All

Involved Region or Country	North America and N.A Export Regions
Additional Options (RPOs)	Equipped with McGard Wheel Locks
Condition	Some customers or technicians may comment on being unable to loosen or tighten the locking lug nuts due to the key fracturing.
Cause	This may be caused by the keys being improperly heat treated.
Correction	Contact McGard for a replacement key.

Parts Information

Call McGard, Toll Free: 1-800-444-5847 between the hours of 8 AM - 5PM (EST) or visit their website. www.mcgard.com. To assist McGard operator, please have the "Lock I.D. Card" found inside original packaging.

There are 3 different Master Key Sets. Each MKS has all the GM key patterns in their category to provide an elevated level of customer service without the need of customer's key. A form is available at their website. An account will need to be created first.

Warranty Information

The supplier McGard will provide replacement keys under warranty for no charge.

Version	1
Modified	

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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